The role of Hospital Librarians in RESEARCH SUPPORT

Research support is front and centre for health librarians employed in the academic sector but what is the role of hospital librarians in this space? This was the question that occupied Suzanne Lewis as she attended the 2017 Research Support Community Day held as a satellite event to the 2017 ALIA Information Online conference in Sydney in February.

The Research Support Community Day was hosted by Robyn Drummond and her colleagues at the University of NSW Library, and organised by a national committee. The event was sponsored by SAGE Publishing Asia-Pacific and participants were welcomed by Tina Argyros, Library Sales Manager. The program consisted of 20-30 minute presentations, three “Speed” Research Support sessions of five-minute presentations, and a ‘Birds of a Feather’ small group forum. The full program and information about the speakers can be found at http://rscday.info/ and many participants were tweeting throughout the day (#rscday2017).

The program, presenters and participants were all oriented towards academic librarians, however there was much of interest for hospital librarians also. Hospital libraries’ roles and functions have been, and continue to be, focused on their organisations’ primary objective of delivering safe and effective patient care. Research support in the form of literature searches, document delivery and reference management are also well-established areas of activity. However the scope of hospital libraries’ research support has expanded in recent years to include roles for librarians in systematic review teams, health technology assessment, creation of online repositories and data management to name just a few. My own library service, for example, is just one of several now maintaining an online repository to capture the published research output of their health service (see the Central Coast Local Health District Archive and Research e-Library at http://elibrary.cclhd.health.nsw.gov.au/centralcoastjspui/community-list; and the Ballarat Health Services Digital Repository at http://bhsdigitalrepository.bhs.org.au/bhsjspui/about.jsp).

Several presentations focused on ORCID (Open Researcher and Contributor ID). ORCID is both a not-for-profit organisation (https://orcid.org/) and a research tool – a persistent identifier for researchers that ensures that scholarly works are correctly attributed to their authors. I set up an ORCID ID for myself in 2015 (orcid.org/0000-0002-5250-7415). Anyone who wished to see my public research profile and scholarly publications could do so using the ID above in their web browser. However the real power of ORCID is yet to come and was outlined by guest speaker Natasha Simons, Senior Data Management Specialist, Australian National Data Service) as the ORCID 20-20 Vision in which a researcher’s ORCID is embedded into the entire research...
The role of Hospital Librarians in Research Support continues from p1...

workflow including grant application through to manuscript submission and automatic notification of new publications to the home institution’s digital research repository. Immediately I could see potential roles for our library service: first, to encourage our researchers to set up an ORCID ID; and second, to investigate whether it is possible to make our online repository searchable by ORCID ID. For the future, automatic notifications to our repository when a CCLHD researcher publishes would be enabled.

Another presentation which really resonated with me was by Amanda Lawrence, Research and Strategy Manager with Australian Policy Online (APO) (http://apo.org.au/). This research database and alert service, established in 2002, provides free access to full text research reports and papers, statistics and other resources relevant to public policy development. Its content is primarily, but not exclusively, Australian. Its focus is on non-traditional research outputs or grey literature produced by bodies including (but not limited to) government departments and agencies, academic research centres, non-government organisations, charities, lobby groups, consultants and industry bodies. As librarians we know how difficult it can be to locate and access grey literature relevant to health policy topics so a resource such as this can prove invaluable.

APO content can be discovered and accessed in a number of ways. Content is organized into a number of Collections, including Ageing Society and Child Protection; and into Topics including Health and Wellbeing and Indigenous. A filtered search is also available which combines keyword searching with filters which include the collections and topics mentioned above plus publication date, publisher, author and more. An alerting service is also available. Anyone can upload content subject to review by the APO editorial team.

The CCLHD Library Service will add APO to our collection of useful websites on our intranet page and alert researchers and staff working on health service/clinical redesign projects to this resource. Not only may it be a source of relevant resources for them, but they may have content that they wish to share via APO. This does not have to be limited to documents and may include data, audio, video or web links. We will also incorporate APO into our literature searches where relevant.

The 5-minute ‘speed’ presentations were very well received and gave the audience a chance to hear about an impressive fifteen projects by librarians in the research space. For example, Gaby Haddow (Curtin University) and Jayshree Mamtora (Charles Darwin University) have an article in press with the New Review of Academic Librarianship presenting the results of their research study on academic librarians’ research support services, resources and relationships – certainly one to look out for. Anna Du Chesne from Southern Cross University presented her project creating short podcasts on research-related topics including collaboration, social networking, bibliometrics and tips on getting published. She recorded interviews using her iPhone, edited using Audacity and published on SoundCloud and iTunes – and made it sound so easy! Check out the ‘Destination Research – Tools for the Journey’ series of podcasts at https://soundcloud.com/sculibrary.

Matthias Liffers from Curtin University gave an overview of ResBaz (Research Bazaar) and data or software carpentry, both of which were new to me. ResBaz is an event/festival/conference, both academic and social, that aims to promote the digital literacy emerging at the centre of modern research. UTS will be hosting a ResBaz in July 2017 and you can find out more about this event and the ResBaz phenomenon at https://2017.resbaz.com/. Software carpentry and data carpentry are both concepts and organisations that focus on teaching basic lab skills for research computing. You can learn more about them at www.datacarpentry.org/ and https://software-carpentry.org/. There are ideas here that could be adapted by hospital libraries, perhaps in partnership with their organisations’ research governance departments, in order to
The role of Hospital Librarians in Research Support continues from p2...

run a research ‘market’ event with, for example, a library stall, an ORCID stall, a biostatistician stall, an ethics stall, a mentoring stall and so on, highlighting the range of services and resources available to researchers in hospitals. The ResBaz presentation also highlighted some of the new roles librarians are taking on in research support such as data management. Many librarians have undertaken, or at least dipped into, the Australian National Data Service (ANDS) online 23 (research data) Things program (http://www.ands.org.au/partners-and-communities/23-research-data-things) and/or its offshoot, 10 medical and health research data Things (http://www.ands.org.au/partners-and-communities/23-research-data-things/10-medical-and-health-things), and will be pleased to hear that the 23 things material and resources will remain online and current for 2017.

Health libraries were represented in the 5-minute presentations by Steven Chang and Sue Gilbert from La Trobe University. They described the customised search service their library offers to support funded research projects and grant applications, and the challenges of equity and sustainability in meeting the demand for resource-intensive service.

I have described just some of the range of presentations enjoyed by participants on the day, but have focused on those that appeared most relevant to hospital libraries. To come back to my original question – what is the role of hospital librarians in research support – I came away with quite a few ideas for enhancing the research support services and resources currently offered in my library service. For hospital librarians, research support is on a continuum with support for quality, safety and clinical governance projects. I would love to hear about how other hospital librarians are supporting research in their organisations. For example, in the Summer 2016 issue of HLA News Bronia Renison from Townsville Health Library reported on a very successful Search Techniques for Systematic Reviews workshop delivered by Independent Information Specialist Carol Lefebvre and jointly organised by the library, HLA, and the local research support unit, and sponsored by Wiley. I hope you will be inspired to write about your own initiatives in supporting hospital-based research for the next issue of HLA News.

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APPLICATIONS NOW OPEN
HLA/MedicalDirector DIGITAL HEALTH Innovation Award 2017

See page 6 for details...
Celebrate!
Health Libraries Library and Information Week
22–28 May 2017

www.alia.org.au/groups/HLA  #LIW2017
Every year I begin with great optimism and resolve – the year seems an almost endless succession of months, not quite a blank slate, but at least plenty of white space. And every year I realise that the weeks are going to be filled up much more quickly than I expect.

And this year is no different. By the end of February, a sixth of the way through, and we’ve had our first Exec teleconference and are on track for the year, and the months in the calendar are filling rapidly.

Let me give you a few quick pointers to our activities for the year:

• Our HeLiNS (Health Libraries for National Standards) research project has begun productively. The Reference Group has representatives from all states and territories, public and private hospitals. They are advising and assisting in the two studies – finding out about health libraries’ ways of assisting their organisations in gaining accreditation, and analysing the impact of libraries’ collections in gaining fulltext documents for items referred to in the documentation supporting the National Standards.

• Again on the research front – HLA representatives have contributed to the focus groups held by the Health Information Workforce project in Melbourne and Sydney – this is the first step in determining the minimum data set for a national census.

• PD events – the first will be our ANDS workshops ‘Top 10 Research Data Things for Medicine and Health’; venues for Brisbane and Melbourne are being organised as we speak, and we’re looking for a third venue in an eastern city.

• Most excitingly, perfect Perth is the venue for our PD Days in July. Never been to Perth? Now’s the year to head west! We are focusing on Systematic Reviews (and more) and how librarians contribute. This will be of interest to librarians in all types of health libraries – hospitals, universities, research organisations, anyone who is interested in the real evidence base. As well as a day of presentations we’ll be holding a day of workshops on popular topics, mostly related to systematic review processes. And then it’s the weekend, and I suggest a side trip to one of WA’s amazing attractions.

• The Health Librarianship Essentials online course is likely to run again towards the end of the year (mid-October onwards), again facilitated by Gill Hallam and supported by our HLA reference group of experienced health librarians – so managers, please factor that into your budgets for the next financial year.

• And the Australian Evidence-Based Librarianship Institute is running in Sydney in December – this has already been promoted through our elist – get in quickly as the numbers are limited and always sell out.

• And back by popular demand – watch out for our announcement about Carol Lefebvre’s advanced searching workshops – Carol will tour towards the end of the year (and if you’re interested in hosting a workshop please let us know).

I will be attending the ICML/EAHIL conference in Dublin in June, representing HLA at the invitation of the EAHIL Board and presenting two papers and a poster. Then I hope to see as many as possible in Perth for our annual PD Day. So there’s much to look forward to, indications are it’ll be a productive year!
APPLICATIONS OPEN
HLA/MedicalDirector
DIGITAL HEALTH Innovation Award 2017

- Have you initiated an innovative project which, through the use of digital technologies, contributes to improved health outcomes?
- Are you planning to initiate an innovative project which, through the use of digital technologies, contributes to improved health outcomes?

You could win
- $3000 to spend on your project or on continuing education supporting the project
- Travel to the Award Presentation
- One night’s accommodation
- Free registration to the HLA Professional Development Day in Perth on the 13 and 14 July 2017.

This award is funded by MedicalDirector with the assistance of ALIA Health Libraries Australia.

Applications close 1st of May 2017.

Further information contact Jeanette Bunting (see Executive Committee listing for contact details).

Fancy a date with a cow?
National Simultaneous Storytime is on Wednesday 24 May 2017. And yes, it can work in health libraries. Read Gemma Siemensma’s report on Ballarat Health Services’ first attempt at National Simultaneous Storytime in our Winter 2016 issue...
REFLECTIONS ON CAROL LEFEBVRE’S WORKSHOP
Advanced search techniques for SYSTEMATIC REVIEWS

Blair Kelly from Deakin University reflects on the reasons for increasing demand for systematic searching support from the local angle.

Following its launch in Perth, the 2016 ALIA HLA Advanced Searching workshop travelled east, making a stop on November 25 at the Barwon Health Library in Geelong. Along with those based locally, participants came from across Victoria including Melbourne, Warrnambool and the Mornington Peninsula. While the hosts were able to use the opportunity to show off their new library (and what librarian can refuse the offer of a library tour, especially when a brand new space is on display?), of course the real star of the show was the indefatigable Carol Lefebvre with her wealth of experience and knowledge. With many of the workshop participants indicating little to no experience supporting systematic reviews, it was clearly a good learning opportunity.

Discussion throughout the day highlighted the importance of librarians learning about support for systematic reviews. Among other factors, it was identified that both health service and academic library clients feel pressured to publish, leading to demand for systematic review support. These clients also seem to believe that systematic reviews are more ‘publishable’ than other types of review articles and, in academic settings, higher degree students are encouraged to complete systematic reviews as part of their thesis by publication pathway. Additionally, participants were of the opinion that an increased emphasis on evidence-based practice (EBP) was taking place, which naturally leads itself to practitioners, students and educators recognising the utility and importance of systematic reviews, including by those outside the ‘usual’ EBP domains of medicine and nursing. This was also leading to clients wanting to do ‘systematic-like’ searching via rapid reviews, scoping reviews, umbrella reviews and more; participants found it challenging advising clients as to the extent of searching they should expect to conduct, along with the degree of support the library should provide in these instances. The implication here is that librarian support for advanced search techniques is becoming increasingly valuable, whether librarians or their clients realise it or not.

The Summer 2016 issue of HLA News included a report from the identically structured Perth Advanced Searching workshop; it should be consulted for more details on workshop content. To echo the conclusions drawn there, the Advanced Searching workshop was a very worthwhile professional development for experienced searchers, as it leapt ahead of the basics and spoke in a shared language. Judging by audience reaction and break time discussions, Carol’s depth and breadth of knowledge revealed much to all in attendance, and at the end of the day the group departed greatly inspired.

Blair Kelly
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EDITOR’S NOTE – Carol Lefebvre is an Independent Information Consultant and Director, Lefebvre Associates Ltd, Oxford, UK. Carol is a qualified medical information scientist, with over 30 years’ experience in medical information retrieval, 20 years of which was in the field of research evidence synthesis within Cochrane (she was senior information specialist at the UK Cochrane Centre, National Institute for Health Research until 2012.) Carol will be back in Australia to present her advanced searching workshops in November/December 2017.
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Wolters Kluwer

Lippincott Solutions
Making Evidence Actionable
Never been to Perth? Well now is your chance! Health Libraries Australia (HLA) are holding their Professional Development Days for 2017 at Curtin University in Perth, Western Australia, on Thursday 13 July (presentations) and Friday 14 July (workshops) 2017.

Health librarians are called upon to employ a range of skills when participating in systematic (and other) review projects. Increasingly, our professional skills are stretched beyond traditional searching of the bibliographic databases. These Professional Development Days will focus on the theme of Reviews: Systematic and More.

On the Thursday we will hear from various librarians on topics relating to our theme Reviews: Systematic and More. There will also be a trade area to learn about the latest developments in the health library arena. This day includes morning tea and lunch.

On the Friday we will have a variety of different hands-on workshops to choose from. Participants will need to purchase their own meals and refreshments on the day. There are a number of eating places on campus.

**IMPORTANT DETAILS**

**When:**
Thursday 13 July (presentations) and Friday 14 July (workshops)

**Where:**
Curtin University, Perth, WA

**Program:**
Coming soon...

**Cost (both days):**
- ALIA Member: $130
- Non-ALIA: $190
- ALIA Member – Student Rate: $100
- Non-ALIA Student Rate: $115
- Speaker Rate: $100

**Registration:**

**HLA Twitter Chat – 26 April at 4pm**

Our second HLA Twitter Chat is to take place on the 26th April at 4pm EDT. The theme is “Things you wished you knew as a new medical librarian”. Hopefully we will get a mix of experienced medical librarians, nearly new and students joining in the discussion.

**Q.1 What is your #1 wish that you’d known earlier issue?**

**Q.2 Any surprising discoveries?**

**Q.3 Any advice to new medical librarians?**

To watch the chat, search for #healthlibaust – you can participate at any time. Just create a tweet and make sure to end it with #healthlibaust – using the hashtag in the tweet will make sure all the tweets are linked together.

Need tips on posting a tweet? See this FAQ from Twitter: https://support.twitter.com/articles/15367#

Chats will be archived on the HLA website.
I’ve always loved libraries. When I was in high school, I stole off to the public library (when I should have been in class) to read the classics, Chekhov, Ibsen, and Dostoyevsky. Forget about the recommended ‘Catcher in the Rye’…. too sophomoric.

When I decided to embark on a PhD last year, I knew that I would need help with a referencing system. Serendipitously, I saw an advertisement for “Endnote” on the Library’s notice board. That’s when my relationship with the library re-ignited in earnest. I was surprised with the ability to gain personalized support from a particular librarian, Louisa D’Arrietta. Louisa provided one on one support and taught me how to set up my “Endnote library” and demonstrated what it could do for me.

Since then, Louisa has provided me with individual support with locating any reference book that I require both in my role as a nurse educator and as a PhD candidate. I also discovered that the Library can access books that are not only available in their library but even interstate. In addition, the Library has even purchased books that I recommended as required resources for the mental health nursing profession.

My love of reading has altered since I was a teenager. Now I pore over peer-reviewed journal articles related to my specific research interest of professional-family relationships of people diagnosed with schizophrenia. It’s not entirely surprising that this is the subject of my PhD dissertation and that I have recently published an integrative review of the literature on this very topic.

In my role as a nurse educator, I have established two journal clubs this year for staff members. Louisa has been key in assisting the new journal club members initially in identifying what they could accomplish through a journal club and later, how to critically appraise the quality of selected journal articles. The overarching goal of these journal clubs is to increase the integration of high quality evidence into practice.

Although I am quite capable of searching the databases for information, recently I could not find exactly what I wanted; so what did I do? I dropped by the Library and Louisa was there willing to have a quick chat about what I was after. She was able to locate two obscure journal articles that exactly fitted my brief. Louisa said that she loved “data mining”‘; I had not heard that term before but I now know that it is one of the professional skills of a health librarian and they are more than willing to do it for you. All you have to do is ask!

ABOUT THE AUTHOR
Debra Klages is currently employed as a mental nurse educator in Townsville, Queensland and her teaching philosophy is underpinned by social constructivist and humanist theory. Her personal philosophy of teaching and learning is founded on respect, principles of lifelong learning, married with heutagogy. Debra is committed to quality teaching and leadership. Important aspects of this include effective motivation, positive modelling, and adult centred teaching.

Debra is also a PhD candidate in the School of Health at the University of New England in Armidale, Australia. Her thesis, tentatively titled Mental health nurses who are mothers of adult children diagnosed with schizophrenia, is expected to be completed in 2019. In 2016 she published a journal article titled ‘Canaries in the mine’. Parents of adult children with schizophrenia: An integrative review of the literature.

Debra graduated with a Bachelor of Nursing from the University of British Columbia in Vancouver in 2005. In 2006 she graduated with a Certificate in Case Management from McMaster University and was awarded the Continuing Education Annual Prize, Social Services for academic excellence. Debra also has a Master of Advanced Nursing Practice (Mental Health) from the University of Melbourne (2009).
HOW TO SPOT FAKE NEWS

CONSIDER THE SOURCE
Click away from the story to investigate the site, its mission and its contact info.

READ BEYOND
Headlines can be outrageous in an effort to get clicks. What’s the whole story?

CHECK THE AUTHOR
Do a quick search on the author. Are they credible? Are they real?

SUPPORTING SOURCES?
Click on those links. Determine if the info given actually supports the story.

CHECK THE DATE
Reposting old news stories doesn’t mean they’re relevant to current events.

IS IT A JOKE?
If it is too outlandish, it might be satire. Research the site and author to be sure.

CHECK YOUR BIASES
Consider if your own beliefs could affect your judgement.

ASK THE EXPERTS
Ask a librarian, or consult a fact-checking site.

International Federation of Library Associations and Institutions
With thanks to www.FactCheck.org

IFLA WLIC 2017
WROCŁAW
What will you be doing to celebrate Library and Information Week?

This is our national opportunity to promote to the wider community what we do and the value we provide to our employer organisations. We encourage you to support national events, use the resources developed to support your campaigns, chase your own great ideas and share stories of your success.

ALIA is promoting the following events:

- Tuesday 23 May – National Library Technicians’ Day – this day provides the opportunity for library technicians to promote ALIA, the profession, and their role in libraries and to celebrate their many achievements.
- Wednesday 24 May – National Simultaneous Storytime
- Thursday 25 May – Libraries celebrate the Cancer Council’s Biggest Morning Tea
- Friday 26 May – Twitter Day

To support your own promotional opportunities, HLA have developed a number of posters for use – they are available online for downloading at: https://www.alia.org.au/groups/HLA/hla-demonstrating-value (scroll down to the heading “Marketing and Promotion”).

If you run an event during LIW, why not write an article (with pictures) and it will be featured in our next issue of HLA News.

Happy LIW everyone!
WORKSHOP OPPORTUNITY – BRISBANE

ANDS 10 Medical and Health Research Data Things

Health Libraries Australia (HLA) in conjunction with The Australian National Data Service (ANDS) is pleased to bring you a hands on workshop designed to introduce librarians to the top 10 Medical and Health Research Data Things.

The workshop will be facilitated by Kate Le May, Senior Research Data Specialist, ANDS (Australian National Data Service).

Date: 31 May 2017 (9.30am to 4.00pm)
Location: eZone 3, Duhig Tower (Building 2), University of Queensland, St Lucia Campus
Cost: $25 (ALIA members), $40 (non-members)
Catering: Meals and refreshments can be purchased by participants on the day at Merlo’s Café adjacent to the venue. In addition there are a number of other eating places on campus.
What to bring: PCs with Internet access will be provided for all participants. Participants may, if they wish, bring laptops or mobile devices if they have an Eduroam account.

Click here for registration and further information. Limited places, so register quickly to avoid disappointment!
Not in Brisbane? Stay tuned for more information as we plan to run this event across multiple states in 2017.

STAY IN THE KNOW!

HLA have three direct communication channels and two publications for you to keep up to date with our news and future events. We encourage you to sign up with these information sources.

- **HLA Communities** – this is where you can interact with other members for discussion and information sharing – you must be an ALIA member to join.

- **ALIAHealth elist** – this is open to anyone with an interest in health librarianship and is an immediate way to communicate with the wider health library network in Australia and New Zealand.

- **HLA LinkedIn** – this is a networking resource, great if you are job hunting and/or want to build you professional profile.

HLA also produce two publications: our quarterly journal HLA News, and our monthly email HLA Alerts. We also conduct a bi-monthly Twitter chat.

Information on all these resources and HLA membership is on our website: [https://www.alia.org.au/groups/HLA](https://www.alia.org.au/groups/HLA).
### EVENTS TO SUPPORT YOUR PROFESSIONAL DEVELOPMENT

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<tr>
<th>YEAR</th>
<th>EVENT</th>
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<tr>
<td>2017</td>
<td>Medical Library Association, 117th Annual Meeting and Exhibition: Dream, Dare, Do</td>
<td>Seattle, USA</td>
<td>26-31 May</td>
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<tr>
<td>2017</td>
<td>Cochrane Australia Learning Week “New perspectives on systematic reviews and evidence production”</td>
<td>Melbourne</td>
<td>5-9 June</td>
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<td>2017</td>
<td>ICML + EAHIL 2017 / European Association for Health Information and Libraries. Theme: “Diversity in Practice: integrating, inspiring and innovative”</td>
<td>Dublin, Ireland</td>
<td>12-16 June</td>
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<td>New Librarians’ Symposium 8</td>
<td>Canberra</td>
<td>23-25 June</td>
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<td>CILIP: Including Health Libraries SIG</td>
<td>Manchester, UK</td>
<td>5-6 July</td>
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<td>HLA PD Day – Registrations now open! (Including Health and Biosciences Libraries Section)</td>
<td>Perth, WA</td>
<td>13-14 July</td>
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<td>IFLA World Library and Information Conference (Including Health Libraries Section)</td>
<td>Wroclaw, Poland</td>
<td>19-25 Aug</td>
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<td>National Library and Information Technicians Symposium 2017</td>
<td>Sydney</td>
<td>27-29 September</td>
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<td></td>
<td>14th HLinc Conference</td>
<td>Melbourne, Victoria</td>
<td>TBA (October)</td>
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**TRAVELLERS TIP:** If you are looking for conferences that you can link in with your travels, keep an eye on the site “International Library Related Conferences” maintained by James Thull, Associate Professor, Special Collections Librarian, Montana State University Library and Marian Dworaczek, Librarian Emeritus University of Saskatchewan Library and original list creator.

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