LIS EDUCATION HANDBOOK 2014/15

Your guide to qualifications and professional development in library and information sciences.
Discover How Research Methods Are Used in Real Research Projects

SAGE Research Methods Cases is a collection of hundreds of case studies of real social research, specially commissioned and designed to support teaching and learning in research methods. Each case is written to help students understand the often abstract-feeling methodological concepts by seeing how methods have been used in actual projects.

- Cases bring a real-world context to theoretical Methods content
- Explore the difficulties, nuances, and real-life decisions that researchers are forced to make in the course of a project.
- SAGE Research Methods Cases has been carefully commissioned to match course content and the needs of researchers internationally.
- Includes research using the full range of methods used in the social and behavioral sciences, as well as many commonly used in the Science, Technology, and Medical disciplines.

Visit srmo.sagepub.com/cases to sign up for a FREE TRIAL.

READ AND LEARN

Believing passionately that engaged scholarship lies at the heart of any healthy society and that education is intrinsically valuable, SAGE aims to be the world’s leading independent academic and professional publisher.

This means playing a creative role in society by disseminating teaching and research on a global scale, the cornerstones of which are good, long-term relationships, a focus on our markets and an ability to combine quality and innovation.

Over the past 49 years, SAGE’s most remarkable feat in research methods lies not in the 1,200 books now available, nor the long list of methods journals, nor the distinguished line of authors. We believe our real achievement rests in the fact that SAGE recognised, supported and marketed research methods at a time when other publishers did not. Indeed, SAGE gave shape to research methods as we know the field today.

At SAGE, we believe in the intrinsic value of research, scholarship and education.

We’ve demonstrated our passion for the social sciences, for early career researchers, and for other education initiatives through events, awards and sponsorship programs. We have long supported best practice and the highest standards in the library and information services sector and we value all the interactions we have with Australian library professionals at ALIA conferences.

We are very proud to be sponsoring the production of this special INCITE lift out focusing on education for the profession.
LIFELONG LEARNING FOR A BRIGHT FUTURE

Welcome to the 2014/15 edition of the LIS Education Handbook. The team at the Australian Library and Information Association (ALIA) is very proud to bring you this annual supplement to our member magazine, designed to provide both active professionals and newcomers to our profession with comprehensive details of current ALIA-accredited programs.

The programs and courses listed in this guide are those with a current accreditation from ALIA at the time of publication. (The end accreditation date shown in this listing indicates when the next formal review will be undertaken.) The LIS Education Handbook listing does not include any previously accredited programs no longer accepting intakes, while Doctor of Philosophy programs are not included – because these are not covered by the ALIA accreditation process – although we do encourage LIS professionals to consider undertaking this higher level of research.

We recommend you contact course coordinators to seek information about any course in which you are interested, as each course has its own emphasis and fee structure. For information including study modes, entry requirements and full details of accreditation status, visit www.alia.org.au/qualifications, or check the website of the institution offering the course in which you are interested.

The education sector is highly dynamic. Over recent years we have seen the development and implementation of national vocational training packages designed to provide training in core competencies for our profession. This has resulted in significant revision of library technician qualifications for the library and information services sector.

We have also seen the introduction of new units and courses at undergraduate and post-graduate levels reflecting the changing face of our sector, the work we do, and the way we do it. At ALIA, we believe this reflects the critical need for a commitment to lifelong learning for everyone and at all levels of our profession. The new Certified Professional level of ALIA membership supports members who choose to formalise their commitment to ongoing learning through membership of the ALIA PD Scheme.

We welcome those who are just starting out on their career in library and information services and encourage established members of the profession to embark on new opportunities to gain new skills, explore new fields and take up opportunities for research through post-graduate programs such as those listed in this handbook.

JUDY BROOKER
Director of Learning

YOUR ALIA CONTACTS

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pd@alia.org.au

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Education Manager
education@alia.org.au

Kirrin Sampson
ALIA Training Manager
kirrin.sampson@alia.org.au

Anne Newton
Learning Services Coordinator
anne.newton@alia.org.au

Contact ALIA
Phone: 02 6215 8222 or 1800 070 021
Email: enquiry@alia.org.au
www.alia.org.au

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CUL50111 - Diploma of Library and Information Services (NRT)
Enrol today!

Also offering the following fully online courses
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CUL40111 - Certificate IV Library, Information and Cultural Services

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LIS EDUCATION HANDBOOK 2014/15 3
AT THE CORE

The library and information sector in Australia serves the information needs of a democratic, progressive, technologically sophisticated and culturally diverse society. For this reason, as the peak body of the profession, ALIA works to ensure comprehensive professional standards are in place for library and information sector education. The Association also works to ensure good practice and to foster ongoing learning amongst members of the profession.

A key focus of our sector is enabling people to connect with the world of information, to interact with information and to use information effectively in all aspects of their lives. Our sector fosters lifelong learning, personal fulfilment, improved decision making, knowledge development, innovation, imagination, creativity and cultural continuity.

People who work in the sector will have specialist industry knowledge and skills as well as functional employability attributes.

The level to which individuals have requisite knowledge, skills and attributes depends on their formal qualifications, work experience, professional development, and the role/s they perform but at their heart lies a set of core competencies expected of qualified professionals in the sector, taught and assessed in formal LIS education programs.

ALIA has developed a policy outlining the core knowledge, skills and attributes required of library and information specialists.

The policy covers the wide range of understanding and knowledge required to be an effective professional in the sector, including knowledge of the broad context of the information environment, an understanding of information-seeking behaviours and skills, knowledge of information architecture, organisation and access, information services, sources, products and management, and how information is generated. The policy also outlines key attributes and skills that support ongoing employability in the profession.

For more information and to read The Library and Information Sector: Core Knowledge, Skills and Attributes policy statement in full, visit the ALIA website.

ADVANCE YOURSELF

GRADUATE CERTIFICATE IN CONTEMPORARY INFORMATION PRACTICES

INTAKES: SEMESTER 1 & SEMESTER 2, 2014

Accelerate your career with the University of Canberra’s Graduate Certificate in Contemporary Information Practices. Developed by acknowledged leaders in the field, this course focuses on the management and use of digital information and gives you the knowledge and wisdom to make high level strategic decisions.

This four unit course is designed for experienced knowledge and information professionals wanting to update their qualifications and for people working in the field who want formal qualifications, including those seeking a pathway to the University’s Master of Information Studies.

The course is fully online with the first module of each unit following an open content model which means you can try it out at no cost before you enrol in the unit.

MAKE INFORMED DECISIONS ABOUT THE CHALLENGES AND OPPORTUNITIES FACING THE INFORMATION AND KNOWLEDGE ENVIRONMENTS.

GET MORE INFORMATION

Telephone: 1800 864 226
Email: study@canberra.edu.au
Website: www.canberra.edu.au/fadcourses/CIP
WHAT IS ALIA ACCREDITATION ALL ABOUT?

The Australian Library and Information Association aims to ensure the high standard of personnel engaged in information provision and foster their professional interests and aspirations through its accreditation of Australian Library and Information Science courses.

ALIA works with education providers and consults with other stakeholders, including students and employers, to ensure courses equip graduates with the knowledge, skills and capabilities to provide their clients with the right information at the right time.

ALIA course accreditation continues to be one of our members’ most valued services. In the ALIA 2013 membership surveys, two thirds of personal and institutional members agreed that course accreditation “improves the overall professional standing of the library and information management sector”.

The Association accredits courses at librarian, information specialist, teacher librarian and library technician level. The accreditation process is concerned with ensuring the quality of the course and its relevance to current and emerging library and information practice.

Over the last 12 months ALIA has been reviewing its accreditation process. In order for course accreditation to be viable and sustainable, we needed to address issues of capacity, efficiency, effectiveness and affordability for all parties.

Consultations with all our stakeholders included discussions with a specially appointed review panel; formal meetings with higher educators and library technician educators, and agencies such as the Tertiary Education Quality Standards Agency, Australian Society of Archivists and Records and Information Management Professionals Australia; informal meetings with employers and recent graduates; seeking feedback from members through our 2013 member survey and from the ALIA Education Working Group.

This has assisted us in ensuring that all areas of the library and information industry have had the opportunity to comment on the process. ALIA has produced a summary of the review, including answers to frequently asked questions, now available on the ALIA website.

This review ensures those graduating from ALIA accredited library and information courses continue to have the core skills, knowledge and attributes and therefore the employability qualities to be attractive in the current employment marketplace.

The key outcomes from the review include the introduction of a choice of accreditation models for institutions, the regular publishing of an education trend report and the development of an Education, Skills and Employability Summit aligned with the ALIA National Conference in September 2014.

The new accreditation process will start in the second half of 2014 and begin with the institutions due for accreditation at that time.
CONNECT WITH ALIA
There are so many ways to stay connected and informed.

ENETWORKS
Stay up-to-date with everything happening in the industry and with ALIA by subscribing to ALIA Weekly.

RecruitLIS is the most comprehensive collection of LIS job vacancies across Australia delivered to your inbox every week.

If you are looking for ways to broaden your knowledge, PD Postings is a great place to find a comprehensive list of professional development opportunities every month.

Want to know what is happening in public libraries? Subscribe to ALIA PubNews for the latest news and information.

CONTACT US
Freecall 1800 020 071 or email enquiry@alia.org.au.

SOCIAL MEDIA
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youtube.com/user/ALIAnationaloffice
twitter.com/ALIAnational
storiy.com/ALIAnational
linkedin.com/company/australian-library-and-information-association

LIBRARY AND INFORMATION STUDIES

• State of the art dedicated computer classrooms and Simulated library space.
• Large full-time staff with specialist skills across the range of library practice.
• Our selection of units of study has been made with the advice of our Course Advisory Committee, which consists of 15 highly qualified staff from all types of libraries.
• All courses available completely online, in class or by flexible delivery.
• Short courses of 1 and 2 days’ duration in RDA (TAFE NSW courses 29476 and 29477).
• In-house training tailored to meet the needs of library staff.
• Delivery of ALIA PD courses in many different areas – listed on the ALIA website.
• Credit arrangements exist with Charles Sturt University.

THREE COURSES AVAILABLE:
10784 Diploma of Library and Information Services (CUL50111)*
10783 Certificate IV in Library, Information and Cultural Services (CUL40111)
10782 Certificate III in Information and Cultural Services (CUL30111)

*only the Diploma of Library and Information Services course is accredited by ALIA.

For further information contact:
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glenis.sellwood@tafensw.edu.au
Phone: (02) 9217 3162

Jo-Ann Bathurst
jo-ann.bathurst@tafensw.edu.au
Phone: (02) 9217 3384
# ALIA ACCREDITED COURSES IN LIBRARY AND INFORMATION SCIENCE

## Librarian and Information Professionals

<table>
<thead>
<tr>
<th>Institution</th>
<th>Course *Available online/distance learning mode</th>
<th>Accreditation Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Australian Capital Territory</strong></td>
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<tr>
<td>University of Canberra</td>
<td>Master of Information Studies in Librarianship*</td>
<td>Accredited to Dec 2016</td>
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<tr>
<td></td>
<td></td>
<td>This course has been designed to meet the needs of four-year tertiary graduates (or equivalent) who want to become library and information professionals. Other specialisations are knowledge management, internet communication and records management – or there is a general stream. Students in the librarianship specialisation have the opportunity to complete elective units in related fields such as records management or information architecture.</td>
</tr>
<tr>
<td><strong>New South Wales</strong></td>
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<tr>
<td>Charles Sturt University</td>
<td>Bachelor of Information Studies*</td>
<td>Accredited to Dec 2016</td>
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<td></td>
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<td>This course is designed to reflect the critical importance of information and knowledge management across a wide range of fields and institutions. It is a professional entry point to the information industry providing students with an in-depth understanding of the creation, evaluation, collection, organisation, utilisation and dissemination of information in the contemporary world.</td>
</tr>
<tr>
<td></td>
<td>Master of Information Studies*</td>
<td>Accredited to Dec 2016</td>
</tr>
<tr>
<td></td>
<td></td>
<td>This course is designed to prepare information professionals to be leaders in a range of fields including librarianship, library leadership, children’s librarianship, community informatics, information architecture, information and knowledge management, and records and archives management. Students can complete the Masters program or may choose to graduate with a Graduate Diploma.</td>
</tr>
<tr>
<td>University of Technology Sydney</td>
<td>Bachelor of Arts in Communications (Information and Media)</td>
<td>Accredited to Jun 2014</td>
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<td>This course has been specifically designed to respond to the new demands created by the increasing convergence of information, media and communication, design, and the creative arts. The course uses a ‘learning through making’ approach which is creative, collaborative and critical. The broad range of skills and knowledge needed for creative information practice is reflected in the portfolio students develop throughout the course.</td>
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<tr>
<td></td>
<td>Graduate Diploma in Information Management</td>
<td>Accredited to Jun 2014</td>
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<td>The Graduate Diploma in Information Management is designed for people who wish to provide information services to others, or who need to manage and use information effectively within organisations. Graduates will have sophisticated information-handling skills appropriate for professional practice in diverse environments; an understanding of the relationship between individuals and public/private recorded information and knowledge practices and how these can be valued, captured, structured and shared; an understanding of ethical practice and of contemporary trends including political, policy and technological contexts.</td>
</tr>
<tr>
<td></td>
<td>Master of Arts in Information and Knowledge Management</td>
<td>Accredited to Jun 2014</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The Master of Arts in Information and Knowledge Management is part of an articulated program designed for people who need to provide and manage information services and/or manage and use information and knowledge effectively within organisations. Graduates of the program have sophisticated information-handling skills appropriate for professional practice in diverse environments; an understanding of how to achieve organisational objectives by creating, sharing and using knowledge; and an understanding of contemporary issues and the broader political, policy and technological contexts, ethical practice, problem-solving and project management.</td>
</tr>
</tbody>
</table>
Master of Information Technology (Library and Information Science)*  Accredited to Feb 2017
The Master of Information Technology (Library and Information Studies) is a dynamic program aimed at preparing graduates for careers in the library and information professions. Students gain knowledge related to the core business of libraries and information centers, from collecting, describing and organising content, through to designing, delivering and evaluating information programs, products and services. For those students interested in research, there is an advanced program that allows students to undertake an additional 48 credit points (or one semester) of research and project coursework. QUT’s Masters degrees are designed to offer students maximum flexibility, with all units offered in both online and face-to-face modes, giving students the option to move between study modes to suit their particular needs.

Graduate Diploma of Library and Information Management*  Accredited to Jan 2017
This course has been designed with strong industry support and is designed for graduates to be ‘industry-ready’ and includes research and elective content plus an industry placement to equip you with the skills, knowledge, and abilities to enter the profession at an entry level librarian position. While not a separate stream, the program has a teacher librarianship option that has been developed in collaboration with the Department of Education and Children’s Services and the School Library Association of South Australia.

Master of Library and Information Management (Library Stream)*  Accredited to Jan 2017
The Master of Library and Information Management offers an industry-designed degree that will prepare graduates for taking an entry level position in a library or information management profession. The current degree offers Commonwealth supported fees through to the end of 2014.

Curious about the next chapter of your information studies career?

So are we

At Charles Sturt University we believe curiosity and passion lead us all on the path to greater knowledge. Our School of Information Studies conducts teaching and research across many information and library studies disciplines in fields including:

- librarianship and library leadership
- children’s librarianship
- teacher librarianship
- community informatics
- information architecture
- information and knowledge management
- records and archives
- applied research

We have been educating and researching in the Library and Information Studies (LIS) field for nearly 40 years, and today well over half of Australia’s LIS students are here at CSU. We understand our students and our professions, and design and deliver distance education courses that respond to your needs.

So whether you’re looking for an industry recognised Bachelor or Master degree, or planning to undertake a PhD, there’s never been a better time to get in touch with us.

www.CSU.edu.au/incite  |  1800 334 733
In addition to flexible online delivery and accreditation by the Australian Library and Information Association (ALIA), QUT’s Master of Information Technology (Library and Information Studies) has the added benefits of a real-world approach to learning and strong links with industry. Graduates gain the knowledge and expertise to effectively meet the information needs of clients in today’s information-rich and technology-driven age, and the skills to achieve successful job outcomes.

To fully equip yourself with a competitive edge, visit www.qut.edu.au/study/master-of-information-technology-library-and-information-studies

**WE OPEN LIBRARY DOORS FOR YOU.**

Not literally. But if you want to become a Library Technician, Central has the course that will open the doors into your chosen career.

The Diploma of Library and Information Services at Central will give you the skills required for entry into the library and information services industry. This is the only course in WA that will enable you to become a Library Technician. You are able to study in class, full time or part time, or online at your own pace. On completion of your Diploma, the Australian Library and Information Association (ALIA) will officially recognise you as a Library Technician. Then you can open the door to opportunity yourself.

For further information contact
Gayle MacFarlane (08) 9427 1668
enquiry.library@central.wa.edu.au

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**WESTERN AUSTRALIA**

Curtin University

**Bachelor of Arts (Librarianship and Corporate Information Management)**
Accredited to Apr 2016

This degree offers educational preparation for the professions of librarianship, corporate information management and archives. Applications from library technicians are encouraged. They are evaluated on academic excellence and experience, and these students are currently given the equivalent of one year’s advanced standing.

**Graduate Diploma in Information and Library Studies**
Accredited to Apr 2016

This course is for graduates in non-information studies disciplines who wish to gain a professional level qualification in the field of librarianship. Students are introduced to professional principles, attitudes and practice.

**Master of Information Management (Librarianship)**
Accredited to Apr 2016

This course will provide graduates with a first professional qualification in information management or can be used to upgrade previous qualifications. Areas of study include librarianship, corporate information management, archives, intranet content management, information literacy, knowledge management, and digital libraries. The course can also provide a pathway to a PhD.

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**VICTORIA**

RMIT University

**Graduate Diploma in Information Management**
Accredited to Dec 2016

**Master of Information Management**
Accredited to Dec 2016

The Master of Information Management (with an exit point for the Graduate Diploma in Information Management) is designed to produce accredited entry-level professional managers in the library and information industry capable of creating solutions for information management and organisational challenges in an ever-changing environment. The program has a strong emphasis on practical and managerial skills for immediate application. Graduates will be able to operate globally with an internationally recognised qualification.

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**WE OPEN LIBRARY DOORS FOR YOU.**

Not literally. But if you want to become a Library Technician, Central has the course that will open the doors into your chosen career.

The Diploma of Library and Information Services at Central will give you the skills required for entry into the library and information services industry. This is the only course in WA that will enable you to become a Library Technician. You are able to study in class, full time or part time, or online at your own pace. On completion of your Diploma, the Australian Library and Information Association (ALIA) will officially recognise you as a Library Technician. Then you can open the door to opportunity yourself.

For further information contact
Gayle MacFarlane (08) 9427 1668
enquiry.library@central.wa.edu.au

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**Fully online, fully accredited and fully competitive**

In addition to flexible online delivery and accreditation by the Australian Library and Information Association (ALIA), QUT’s Master of Information Technology (Library and Information Studies) has the added benefits of a real-world approach to learning and strong links with industry.

Graduates gain the knowledge and expertise to effectively meet the information needs of clients in today’s information-rich and technology-driven age, and the skills to achieve successful job outcomes.

To fully equip yourself with a competitive edge, visit www.qut.edu.au/study/master-of-information-technology-library-and-information-studies

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CRICOS.Number:00213J © QUT 2013 SCI-13-137 20109
RMIT’s Master of Information Management will equip you with the latest technological and professional skills to tackle the challenge of management of information.

“One of the best parts of the program is the practical nature of the courses. The use of local case studies allowed me to apply skills to real life problems while the industry placement gave me the opportunity to intern in a small alternative library in the USA.”

> To learn more, visit the website, phone 03 9925 2260 or email study@rmit.edu.au

www.rmit.edu.au/postgrad
QUEENSLAND

Queensland University of Technology (Kelvin Grove)
mandy.lupton@qut.edu.au

Master of Education (Teacher Librarianship)

This course develops expert skills and knowledge in contemporary teacher librarianship, including inquiry and connected learning curriculum approaches, promotion of reading and multimodal texts, learning space design, library management and professional leadership. You will use new technologies to curate, communicate, collaborate and create in order to practice as highly accomplished and innovative school leaders.

W ESTERN AUSTRALIA

Edith Cowan University
m.brogan@ecu.edu.au

Graduate Diploma of Science (Information Services)*

This course aims to produce graduates capable of filling senior roles in the information services, information brokerage, information management and knowledge management industries. The course is designed to address market needs for professional information services staff with a broad range of high-level skills in information services, information management and information technology. Areas of study offered are archives and records, information science, knowledge services, and teacher librarianship.

L IBRARY TECHNICIANS

Note: Certificates III and IV in Library/Information Services offered in relation to the following programs are not ALIA-accredited.

INSTITUTION COURSE *AVAILABLE ONLINE/DISTANCE LEARNING MODE

AUSTRALIAN CAPITAL TERRITORY

Canberra Institute of Technology
lisa.tidy@cit.edu.au

Diploma of Library/Information Services

This program provides the knowledge and skills base required by Library Technicians for the effective organisation and management of information to suit customer access needs. It prepares you to work in an information agency or library in an increasingly technological environment.

RecruitLIS

ALIA’s weekly employment & careers enewsletter

Are you an ALIA member looking for a job?
Subscribe to RecruitLIS, your weekly enewsletter for current employment vacancies and careers advice within the library and information sector.
Job and career placement advertisements are also frequently updated on the ALIA website.
Visit www.alia.org.au/jobs for all the latest LIS employment opportunities.
### NEW SOUTH WALES

<table>
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<tr>
<th>Institute</th>
<th>Course Title</th>
<th>Accreditation Date</th>
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<tbody>
<tr>
<td>TAFE NSW Hunter Institute</td>
<td>Diploma of Library/Information Services</td>
<td>Accredited to Jun 2014</td>
</tr>
<tr>
<td><a href="mailto:jennifer.banville@tafe.nsw.edu.au">jennifer.banville@tafe.nsw.edu.au</a></td>
<td>Hunter TAFE offers library courses for people who want to work in middle-level jobs in a library, school or other public information agencies. Enrol in this librarian training to learn how to organise, maintain and promote library collections and books. You’ll acquire skills in education, searching databases, using cataloguing tools and multimedia and in assisting clients with the material and information they need through research and analysis. Issues relevant to the library and information industry in Australia are also taught.</td>
<td></td>
</tr>
<tr>
<td>TAFE NSW Illawarra Institute</td>
<td>Diploma of Library/Information Services*</td>
<td>Accredited to Nov 2014</td>
</tr>
<tr>
<td><a href="mailto:robert.thomson24@det.nsw.edu.au">robert.thomson24@det.nsw.edu.au</a></td>
<td>This qualification reflects the role of individuals with a sound theoretical knowledge base who use a range of specialised, technical or managerial competencies to plan, carry out and evaluate their own work or the work of a team. They may provide leadership and guidance to others with some responsibility for the output of others.</td>
<td></td>
</tr>
<tr>
<td>TAFE NSW North Coast Institute</td>
<td>Diploma in Library and Information Services*</td>
<td>Accredited to Sep 2015</td>
</tr>
<tr>
<td><a href="mailto:susan.wils@det.nsw.edu.au">susan.wils@det.nsw.edu.au</a></td>
<td>This fully online course with new and updated material focuses on contemporary issues and skills in a modern library and is facilitated by experienced teachers and practising librarians and technicians. As well as gaining hands-on library skills in a library management system and library databases, participants will also learn how to research and analyse information according to guidelines and extend their own information literacy skills. Enrolments are accepted at any time. This qualification is from the Library, Information and Cultural Services Training Package CUL50111.</td>
<td></td>
</tr>
<tr>
<td>TAFE NSW Riverina Institute</td>
<td>Diploma of Library/Information Services</td>
<td>Accredited to Nov 2014</td>
</tr>
<tr>
<td><a href="mailto:margaret.citroen@tafensw.edu.au">margaret.citroen@tafensw.edu.au</a></td>
<td>This qualification reflects the role of individuals with a sound theoretical knowledge base who use a range of specialised, technical or managerial competencies to plan, carry out and evaluate their own work or the work of a team. This course is aligned with the Museum and Library/Information Services Training Package (CUL04).</td>
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**Make your next move**

**MASTER OF LIBRARY AND INFORMATION MANAGEMENT**

Advance your information management career with a postgraduate qualification at the University of South Australia. With various modes of delivery, the Master of Library and Information Management offers you a learning environment informed by industry and relevant to professional practice.

Accredited by the Australian Library and Information Association (ALIA), the program is delivered by industry leaders and students who enrol by June may be eligible for government fee support.*

For more information please visit [unisa.edu.au/infomanagement](http://unisa.edu.au/infomanagement)

*Domestic students only.

Ben Harrison, Library and Information Management Graduate.

---

*Image of Ben Harrison, Library and Information Management Graduate.*
- A degree with a strong focus on current industry needs
- On-campus delivery – full time & part time
- Build on existing qualifications & experience with credits for Diploma & Advanced Diploma
- Strong industry links and industry placement programs offered in all courses

Experienced trainers offer an extensive range of tailored industry courses, including -
• RDA • Archives • Cataloguing • Preservation • Digitisation

Enrol now for the mid-year intake

Think outside the box - choose Box Hill Institute
For enrolment information contact: ict@boxhill.edu.au
### QUEENSLAND

<table>
<thead>
<tr>
<th>Institution</th>
<th>Course</th>
<th>Accreditation</th>
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<tbody>
<tr>
<td>Sunshine Coast Institute of TAFE</td>
<td>Diploma of Library and Information Services</td>
<td>Accredited to Nov 2014</td>
</tr>
<tr>
<td><a href="mailto:corinne.singer@tafe.qld.edu.au">corinne.singer@tafe.qld.edu.au</a></td>
<td>This program will provide you with the skills and knowledge required for a para-professional role in a wide range of libraries including, public, special, academic and school. As well as learning how to help people research and analyse information in a professional environment, you’ll also learn how to implement workplace health, safety and security procedures, how to catalogue and classify material, how to use, evaluate and extend your own information literacy skills and how to facilitate group-based learning.</td>
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### SOUTH AUSTRALIA

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<th>Institution</th>
<th>Course</th>
<th>Accreditation</th>
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<tbody>
<tr>
<td>TAFESA Adelaide City Campus</td>
<td>Diploma of Library/Information Services</td>
<td>Accredited to Nov 2014</td>
</tr>
<tr>
<td><a href="mailto:info@tafesa.edu.au">info@tafesa.edu.au</a></td>
<td>The Diploma of Library/Information Services is designed to provide or enhance the skills of individuals who perform a range of tasks within a library or information management environment.</td>
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### TASMANIA

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<th>Accreditation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tasmania Polytechnic Hobart</td>
<td>Diploma of Library/Information Services</td>
<td>Accredited to Nov 2014</td>
</tr>
<tr>
<td><a href="mailto:penny.zucchi@polytechnic.tas.edu.au">penny.zucchi@polytechnic.tas.edu.au</a></td>
<td>This course is designed for students employed as library assistants or intending to take up employment in the library or allied information industries.</td>
<td></td>
</tr>
<tr>
<td>Tasmania Polytechnic Launceston</td>
<td>Diploma of Library and Information Services</td>
<td>Accredited to Nov 2014</td>
</tr>
<tr>
<td><a href="mailto:stephen.wilkins@education.tas.gov.au">stephen.wilkins@education.tas.gov.au</a></td>
<td>This qualification is designed to reflect the role of individuals, who use a range of specialised, technical or managerial competencies to plan, carry out and evaluate the work of self and/or team.</td>
<td></td>
</tr>
</tbody>
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- Graduate Diploma in Information Management
- Bachelor of Arts in Communication (Information & Media)

For more information on courses and studying at UTS please visit our website: [communication.uts.edu.au](http://communication.uts.edu.au)
### VICTORIA

<table>
<thead>
<tr>
<th>Institute</th>
<th>Program</th>
<th>Accredited to Nov</th>
</tr>
</thead>
<tbody>
<tr>
<td>Box Hill Institute</td>
<td>Diploma of Library/Information Services*</td>
<td>2014</td>
</tr>
<tr>
<td><a href="mailto:courseinfo@bhtafe.edu.au">courseinfo@bhtafe.edu.au</a></td>
<td>If you’re looking to start your career as a library technician, working as part of a library or information services team, this course is for you. You will gain essential clerical, communication, computer and technical skills along with learning how to supervise staff, train small groups, and establish effective working relationships. You will also develop skills in reference work, cataloguing, circulation, database searching and using information technology.</td>
<td></td>
</tr>
<tr>
<td>Swinburne Institute of Technology (Hawthorn Campus)</td>
<td>Diploma of Library/Information Services*</td>
<td>2014</td>
</tr>
<tr>
<td>Linda Boyd (03) 9214 5365</td>
<td>The Diploma of Library/Information Services provides students with the relevant skills and knowledge to work in libraries and other information agencies. Students learn research, cataloguing and collection management skills, use digital and social media tools and develop customer service expertise.</td>
<td></td>
</tr>
<tr>
<td>Victoria University – TAFE Division</td>
<td>Diploma of Library/Information Services*</td>
<td>2014</td>
</tr>
<tr>
<td><a href="mailto:ian.rogers@vu.edu.au">ian.rogers@vu.edu.au</a></td>
<td>This course provides training to help you improve your skills in a number of job positions including technician in a library, museum or gallery. You will learn how to use a range of specialised technical or managerial competencies to plan, carry out and evaluate work with a team.</td>
<td></td>
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### WESTERN AUSTRALIA

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<tr>
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<th>Program</th>
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<tbody>
<tr>
<td>Central Institute of Technology</td>
<td>Diploma of Library/Information Studies*</td>
<td>2014</td>
</tr>
<tr>
<td><a href="mailto:gayle.macfarlane@central.wa.edu.au">gayle.macfarlane@central.wa.edu.au</a></td>
<td>This course provides the practical skills and knowledge to enable you to help clients gain access to information resources and services. You will be able to facilitate the creation, management and preservation of information and provide the link between information resources and the clients of the library.</td>
<td></td>
</tr>
<tr>
<td>Swinburne Institute of Technology (Hawthorn Campus)</td>
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<td>2014</td>
</tr>
<tr>
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www.alia.org.au

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phone 02 6215 8222 | fax 02 6282 2249 | freecall 1800 020 071 | enquiry@alia.org.au