

# Connecting clients to information via RSS: one approach to current awareness

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## Company Profile

Thomsons Lawyers is an Australian Law firm. With offices in Sydney, Melbourne, Brisbane and Adelaide, and more than 400 partners, lawyers and staff, Thomsons offers a broad range of commercial law services. We operate four national divisions - Banking & Finance, Corporate, Dispute Resolution and Property.

Our firm has a rich history of providing legal services to clients for more than 125 years. We act for a diverse range of clients including some of Australia's top 200 listed companies, government organisations and small emerging businesses.

## Library Profile



Home > Library Resource Centre

### Welcome

Welcome to our Library Resource Centre page. The library is the firm's primary resource for information and research.

### Who we are

Thomsons Library has a national library service that can be accessed via Ext 1117 and email [resourcecentre@thomsonslawyers.com.au](mailto:resourcecentre@thomsonslawyers.com.au)

Our librarians who are available to discuss your research needs are:

- **Anamaria Bara** Librarian - Adelaide, Ext 1358 (Mondays to Tuesday 9 am to 4 pm)
- **Barbara Coat** Librarian - Adelaide, Ext 1357 (Tuesday to Friday 9.30 am to 5 pm)
- **Lyndy McGhie** Librarian - Brisbane, Ext 7546 (Monday to Thursday 9 am to 5 pm)
- **Jane Phillips** Librarian - Melbourne, Ext 3742 (Monday, Tuesday, Thursday, Friday 9 am to 3 pm)
- **Rosemarie Gates** Senior Librarian - Sydney, Ext 5709 (Monday to Friday 9 am to 5 pm)

The Library Resource Centre staff report to **Tim Miller**, Chief Operations Officer, Ext 1156.

### What we do

- In consultation with legal staff we identify and select library material to ensure that the resources available are relevant and support the practice areas of the firm
- We advise you on the best sources of information for your legal research
- We assist you by undertaking legal research
- We facilitate legal research workshops tailored to your needs
- We provide current awareness services to ensure that you are kept up-to-date with the latest developments in your practice area

### Links

- ▣ Catalogue
- ▣ A-Z Resources
- ▣ Case Law
- ▣ Commentaries
- ▣ Courts & Tribunals
- ▣ Dictionaries, Encyclopaedias & Reference Tools
- ▣ Government
- ▣ Journals
- ▣ Legislation
- ▣ Law Societies, Law Libraries and News & Media
- ▣ Library Feeds (Current Awareness)
- ▣ Publishers

▣ [Add new link](#)

### Area of Law

- ▣ Commercial Insurance
- ▣ Commonwealth Insurance
- ▣ Construction
- ▣ Consumer & Competition
- ▣ Corporate
- ▣ Dispute Resolution
- ▣ Environment & Planning
- ▣ Financial Services

# Why Current Awareness is important in law

- Legal information (Case Law and Legislation) is crucial to the learning and practice of law
- The law is constantly changing and evolving
- Our clients need to ensure their information is current

## Current Awareness Content

- Journal and Report Content Pages scanned
- Journals and Report Content Pages electronic
- Loose-leaf Bulletins / Online Commentary Updates
- Commercial monitoring services CCH Political Monitoring Services, CCH Alerts, Thomson Reuters Alert 24, LexisNexis Legal Express and Capital Monitor
- Government Website Updates
- Firm updates
- Ejournals and Bulletins
- ALL IN DIFFERENT FORMATS!

# Technological Resources



Home > Library Resource Centre > Online Resources

New Actions Settings

View: **Current Awareness**

URL

Notes

Competition & Trade Practices: Library Feed

Construction & Infrastructure Library Feed

Corporate & Commercial Library Feed

Dispute Resolution Library Feed

Environment, Planning & Climate Change Library Feed

Financial Services Library Feed

General Interest Library Feed

Health Library Feed

IP & IT Library Feed

Property & Development Library Feed

Restructuring & Insolvency Library Feed

Tax Library Feed

Workplace Relations Library Feed

# Sharepoint and RSS Feeds

Welcome Coat, Barbara

Home Library Resource Centre Shared Services Working at Thomsons



Home > Legal Teams > IP & IT > Library Feed

New		Actions	1 - 100	View: All items
	<b>View RSS Feed</b> Syndicate items with an RSS reader.			
	<b>Edit in Datasheet</b> Bulk edit items using a datasheet format.			
	<b>Export to Spreadsheet</b> Analyze items with a spreadsheet application.			
	<b>Alert Me</b> Receive e-mail notifications when items change.			
	Title			Modified
	Intellectual Property			13/09/2011 12:48 PM
	Alert 2			7/09/2011 9:47 AM
	LOCUT	[2011] FCA 979		7/09/2011 9:29 AM
	Intellectual Property			6/09/2011 10:12 AM
	LINEX			31/08/2011 10:44 AM
	Law of	1		29/08/2011 4:09 PM
	Australia	Aug 2011		29/08/2011 8:52 AM
	FW: Content notifier update - Internet Law Bulletin, Vol 14 Issue 5			26/08/2011 1:15 PM
	Copyright and Designs Bulletin			26/08/2011 10:50 AM
	Communication Law and Policy - Bulletin 78			26/08/2011 10:49 AM
	COMPUTER CONTRACTS Update 103			26/08/2011 10:17 AM
	Intellectual Property			23/08/2011 10:22 AM

# Pushing out the RSS Feeds

The screenshot shows a Microsoft Office Outlook window titled "Corporate & Commercial: Library Feed - RSS Feed - Share". The interface includes a ribbon with "Share" and "Add this RSS Feed" buttons. The email content is as follows:

Click above to add this RSS Feed.

**From:** Coat, Barbara **Sent:** Tue 22/06/2010 11:00 AM  
**To:** Burgemeister, Alicia; Economou, Anthony; Eyre-Tilbrook, Kimberly; Hillyard, Carissa; Knight, Sam; Lyons, Stephen; Moschakis, Jack; Page, Tara; Reynolds, Loretta; Saint, Tony; Slattey, Charles; Tembel, Adrian; Crichton, Amie; Murphy, Matt; Voss, Stephen; Gaszner, David; Humby, Chris; McGuigan, Barry; Bajcarz, Aleesha; Petraccaro, Adrienne; Gisham, Claire; Chinnery, Kate; Dunn, Kirsty; Larkin, Melissa; Carragher, Sam; Brennan, Geoff  
**Cc:**  
**Subject:** Corporate & Commercial: Library Feed - RSS Feed

**Corporate & Commercial: Library Feed**  
RSS Feed  
[http://intranet2/legal\\_teams/corporate/\\_layouts/listfeed.aspx?List=%7BCBE3502%2D2D4AA%2D460F%2DAE22%2D6FBB6C7B1390%7D](http://intranet2/legal_teams/corporate/_layouts/listfeed.aspx?List=%7BCBE3502%2D2D4AA%2D460F%2DAE22%2D6FBB6C7B1390%7D)  
RSS feed for the Corporate & Commercial Library Feed list.

Dear Corporate & Commercial Team

We are implementing a new current awareness procedure to make it easier for you to keep up-to-date with developments in your practice group using RSS feeds via Outlook. This will be a central place for you to go to for your current awareness material (that will contain all of the materials currently circulated to you by email like new journal and bulletin updates), reducing e-mail traffic, and once you have read a journal or update you can delete or retain the ones of interest and build up a personal archive.

To add this RSS Feed please click on "Add this RSS Feed" at the top of this email to add it.

When prompted please click "Yes" to the below prompt message.

The dialog box "Microsoft Office Outlook" titled "Add this RSS Feed to Outlook?" is shown with the following text:

You should only add subscriptions from sources you know and trust.  
[http://intranet2/legal\\_teams/corporate/\\_layouts/listfeed.aspx?List=\(DF16036A-D6A6-43C6-9C2F-83AF676C3202\)](http://intranet2/legal_teams/corporate/_layouts/listfeed.aspx?List=(DF16036A-D6A6-43C6-9C2F-83AF676C3202))  
To configure this RSS Feed, click Advanced.

Buttons: Advanced..., Yes, No. A mouse cursor is clicking the "Yes" button.

Once you have added the feed it will display in your RSS Feeds Folder

The bottom of the Outlook window shows the "All Mail Items" folder expanded, with a sub-folder "Mailbox - Coat, Barbara" visible.

# Outlook and RSS Feeds

The screenshot displays the Microsoft Outlook interface. On the left, the 'Mail Folders' pane shows a tree view of folders, including 'All Mail Items' and 'RSS Feeds'. The 'Corporate & Commercial: Library Feed' is selected. The main pane shows a list of items from this feed, arranged by date. The selected item is an alert from 'Coat, Barbara' dated 10:23 AM. The right-hand pane provides a detailed view of this alert, including the subject 'Alert 24', the sender 'Coat, Barbara', and the body text which discusses a 'Takeovers Panel' declining to make a declaration of unacceptable circumstances. The body text includes a link to a media release and references to legal cases.

**Mail**

File Edit View Go Tools Actions FileSite Help

Search Corporate & Commercial: Library Feed

Arranged By: Date Newest on top

**Alert 24**

Coat, Barbara

Click here to view the full article in your default Web browser or to download the article and any enclosures.

Posted On: Fri 16/09/2011 10:23 AM

**Body:**

**Corporations** Top

NEWS

[Takeovers Panel: Gladstone Pacific Nickel Limited 02 - Panel declines to make a declaration of unacceptable circumstances](#) CTH15/9/2011

The Takeovers Panel has declined to make a declaration of unacceptable circumstances in response to an application dated by Robash Pty Ltd, a shareholder of Gladstone Pacific Nickel Limited, in relation to the affairs of Gladstone. The application related to a prospectus lodged by Gladstone with A...

[Media Release](#) Ref: 110915CA-5797

CASES

[Australian Securities and Investments Commission v Groundhog Developments Pty Ltd](#) QLD14/9/20116/9/2011[2011] QSC 263

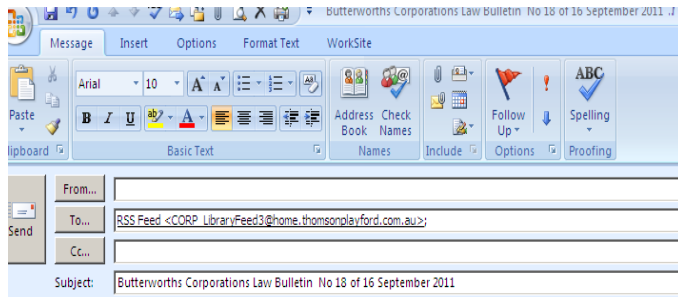
Court Provided Information: CORPORATIONS - Winding up - Conduct and incidents of winding up - Applications to court for directions or advice - Where the company in liquidation ran an unregistered investment management scheme - Where there were two classes of investors - Where mixed funds he...

Ref: 110914CA-4292

[Securities Exchange Guarantee Corporation Ltd v Samuel Holdings Pty Ltd](#) QLD14/9/20119/9/2011[2011] QCA 228

# Adding to the RSS

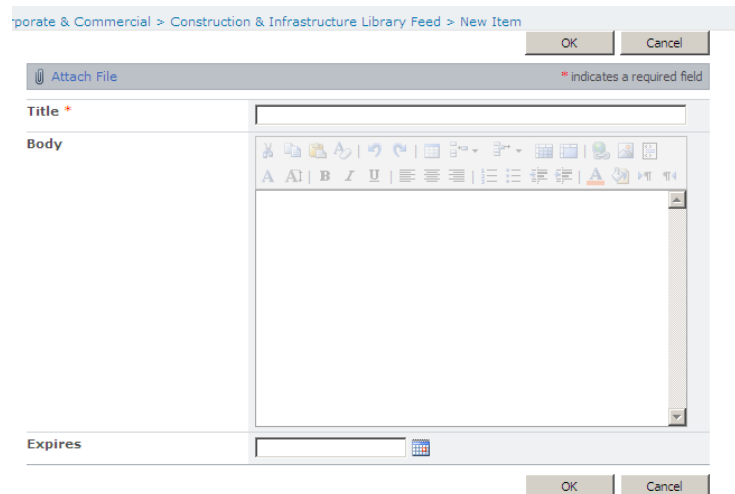
Can be by email (each feed has an email address)



The contents pages of this issue are attached for your information. Should you require copies of any articles please email your request to [LIBRARY-RESOURCE-CENTRE](mailto:LIBRARY-RESOURCE-CENTRE).

Kind regards  
Barbara

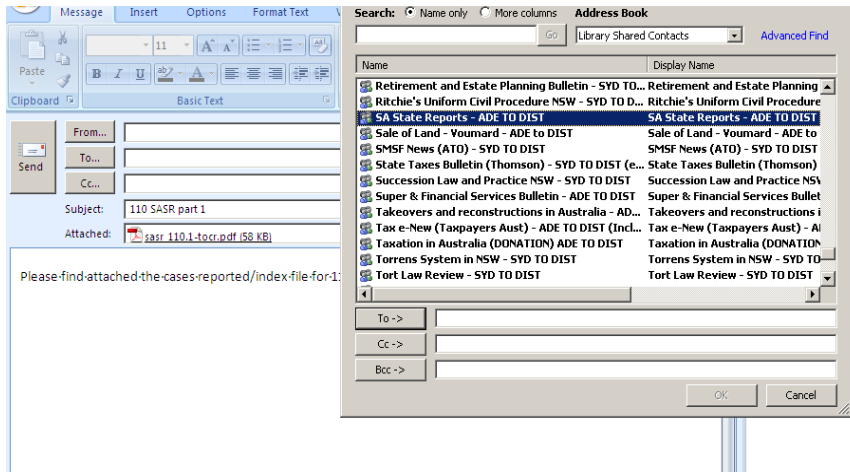
Or added via the intranet



## Lessons Learnt

- Best feature is the integration with the Outlook Mail Box and minimising the email traffic but..
- You can lead a horse to water but you can't make them drink
- Formatting issues with using this form of RSS – display on web quite poor
- Stalling problems with RSS Feeds
- Further evaluation and education required

# Status Quo – continue to push out as email



- Maintain individual circulation lists
- Personalised service
- Can use in conjunction and phase in RSS
- BUT it clogs up the email with multiple entries

# Alternatives – using library management systems eg DBTEXTWORKS Profiler

The screenshot shows the Thomson's Lawyers website interface. On the left is a navigation menu with options like Home, Catalogue, Holdings, Reservations, Images, Subscriptions, Loans & returns, Borrowers, Research requests, Profiler, Search, New profile, Push profiles, Reports, Inter-library loans, Orders, Order dissections, Suppliers, Budgets, and Setup. The main content area is titled 'Create new profile' and includes a 'Person or workgroup' section with buttons for 'Reset', 'Journal Alert', 'Subject Alert', and 'Overdue Notice'. Below this are input fields for 'Name' (with a 'Lookup' button) and 'Email'. The 'Database to search' section shows 'ODBC DSN allocated to the folder' set to 'PROFILER'. The '[Current Awareness] - Build the search' section contains a 'Profile Type' dropdown, 'Textbase Name', and three field sets (1st, 2nd, 3rd Field) each with a 'Value for Field' input and a 'Boolean' selector (And, Or, Not). A 'Build Query' button is at the bottom, followed by a text area for the search query and a note: '(The field that has the date "trigger". NOTE: Not used in LOANS ALERTS)'. The bottom of the page shows a partial URL 'http://www.thomson.com'.

- Automatically pushes out content and can group and batch materials
- Works best with materials received regularly in hardcopy not with electronic content which constitutes majority of resources
- Needs further investigation

# Alternatives – Mashups eg LINEX



Delivering Smart Alerts to  
Josephine Murfey - Hall & Wilcox

## Competition & Consumer Group

Please contact [Josephine Murfey](#) if you have any support queries

In this Alert ([view all sources](#)):

- [Australian Competition and Consumer Commission \(ACCC\) - News Releases - 2](#)
- [Thomson Reuters - Competition & Trade Practices - 6](#)
- [Trade Practices Act - Media watch \(News\) - 1](#)
- [Consumer Credit Regulation - Media Watch \(News\) - 1](#)
- [Langes+ - National Consumer Credit Reform - 1](#)

## Australian Competition and Consumer Commission (ACCC) - News Releases

[ACCC invites comment on geographic exemptions for declared fixed line telecommunications services](#)

**Australian Competition and Consumer Commission (ACCC)**

01 Sep 11: The Australian Competition and Consumer Commission has commenced a public inquiry into varying th..... [Read more >](#)

[Don't be a jackass with jacks](#)


**Australian Competition and Consumer Commission (ACCC)**

01 Sep 11: Home mechanics are being encouraged not to be jackasses when using vehicle jacks, stands and

## LINEX Commercial Provider

- Daily email summarising all content
- Fully customisable to mash content together
- Branded and professional
- Ongoing costs \$

# Alternatives - Blogs and Wikis

Division of Library Services 

**Health & Social Sciences**  
*Blog@CSU Library*

Welcome to the CSU Library Health & Social Sciences Blog. Here you will find info about the health and social science resources, great websites and new reports.

WEDNESDAY, SEPTEMBER 14, 2011

**Projections of the incidence of treated end-stage kidney disease in Australia, 2010-2020**

This report presents projections of the incidence of end-stage kidney disease treated with dialysis or kidney transplantation (treated ESKD) for the period 2010 to 2020. This information is important for health service planning and resource allocation in the future. The projections are made by sex at national and state/territory levels, and for end-stage kidney disease (ESKD) patients with diabetes when commencing treatment. The incidence of treated ESKD is projected to continue to rise over the next decade, increasing by nearly 80% between 2009 and 2020. The proportion of those commencing ESKD treatment with diabetes is also expected to increase, from 45% in 2009 to 64% in 2020.

AHW

Cat. no. PHE 150

POSTED BY HANNE - FACULTY LIBRARIAN [LINKS TO THIS POST](#)

LABELS: [HEALTH](#) - [GENERAL](#), [STATISTICS](#)

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**LIBRARY LINKS**

[Library Research Support](#)  
[CSU Library Home page](#)  
[Your Library@CSU - General Library Blog](#)  
[EndNote Blog@CSU Library](#)  
[Please tell us what you think](#)

**LABELS**

[aged care and older people](#) (100)  
[cancer](#) (20)  
[child and adolescent](#) (194)  
[crime and criminology](#) (107)  
[disabled people](#) (22)

- Look professional and uniform
- Need to write the contents can't feed contents in automatically so not suited to our local need
- Can be viewed as an RSS

## Further References

Bendeich, Marisa *Beyond the TOC: evolving current awareness services through collaboration* 18:1 2010  
Australian Law Librarian 24-31

Clemson, Ben *Information overload begone! Implementing RSS as a current awareness tool* 2010 ALLA  
Conference - Melbourne, 29 September - 1 October  
2010

Cook, Sue *Keeping up: strategic use of online social networks for librarian current awareness* VALA2010  
Conference

## Further References (Cont)

Fogdon, Fiona *Mashing content: a case study* 10(2010)  
Legal Information Management 222-228

Hart, Lauree *RSS feeds create added value for special librarians* V11 No8 August 2007 Information Outlook 27-29

Johnson, Stephen *Developing a current awareness service using really simple syndication (RSS)* 97(1) January 2009 J Med Libr Assoc 52-54