



The online version of Biblia is available at <http://alia.org.au/members-only/groups/aliawest/biblia/>

November 2003

### employLT - Facilitating employment in Australia

The last few years has seen the use of online communication methods, such as email, grow at an exponential rate. In libraries, this has given rise to new email lists that have enabled the communication of shared interests. Along with this knowledge sharing, the industry has seen the development of methodologies facilitating the sharing of informational items of interest relevant to the profession. Of note has been the use of lists for advertising and disseminating job vacancies. This has occurred in a random way across many lists that represent varied library interests.

Whilst serving a term as President of the ALIA Western Australian Library Technicians, and later as National Convenor of the ALIA National Group, I undertook the responsibility for posting any job vacancies related to the employment of Library Technicians within Western Australia. (Did you do any library jobs at this stage too? Was it only WA??)

It was logical that the organised representatives of our profession should do this, thus the formalisation of job postings for Library Technicians and other library staff became a reality. Consequently, in cooperation with the National Library Technician body of ALIA, the position of National Employment Coordinator was established. This involved searching for suitable vacancies from as many lists as possible and re-posting them on the Library Technician's list, LIBTEC.

The Employment Coordinator's mission is to document, disseminate, and creatively develop the position, to authenticate postings on LIBTEC relating to positions vacant, to encourage employment postings on LIBTEC as a positive social value and to participate in regional and national dialogue in an effort to achieve these objectives. Listings can originate from a range of sources including Library Technician sections, other elists, individuals or employers. The National Employment Coordinator thus provides a contact point for employment postings for Australia and New Zealand. The concept has been given the name employLT.

In order to continue the success of the endeavour, employLT expanded its services, thus requiring the involvement and contribution of three people. The position of Employment Coordinator was handed to Matthew Griffiths from New South Wales and a new position of Administrative Research was established to investigate other types of employment that would suit Library Technician qualifications and/or experience. This has been taken up by Tania Barry in Victoria. At this time I acted in an advisory capacity while serving as National Convenor for the ALIA Library Technician's Section.

The benefits that occur are:

- reduction of duplication;
- lists other than LIBTEC are monitored;
- employers are made aware that postings can be made direct to those involved in the library field, rather than just general library lists;

<b>Editorial Panel</b>  Editor: Camille Peters Ph: 08 9490 1730 Email: <a href="mailto:ctpeters@safe-mail.net">ctpeters@safe-mail.net</a>  Advertising Co-ordinator: Paige Luff Email: <a href="mailto:pluff@murdoch.edu.au">pluff@murdoch.edu.au</a>  Correspondence Address: Rose Hockley WMC Resources 191 Great Eastern Highway Belmont WA 6104	<b>CONTENTS</b>	
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- LIBTEC becomes a known central posting for positions from all areas of the library and information industry;
- LIBTEC attracts membership both to the list (LIBTEC) and ALIA;
- LIBTEC continues to foster a 'national' cohesion of technicians and library and information staff

The LIBTEC mission is to represent the voice of Library Technicians in Australia serving as a forum for the exchange of information, discussion and learning across Australia and internationally, 24-hours a day. As well as this, it fosters an active participation in discussions about library industry policies and procedures and issues benefiting library technicians and other library workers. The format for discussion is diverse, with emphasis on the cooperative exchange of ideas across the broad spectrum of the library industry.

It was hoped that employers and the library industry would embrace this innovative concept and allow employLT to facilitate the posting of employment vacancies. This has been realised beyond expectations. In the first four weeks of beginning in October 2001, employLT posted nine vacancies on the LIBTEC list. Compare this with the calendar year of 2003, which has seen employLT put out 642 job vacancies to members, with July alone having 90 positions found and posted.

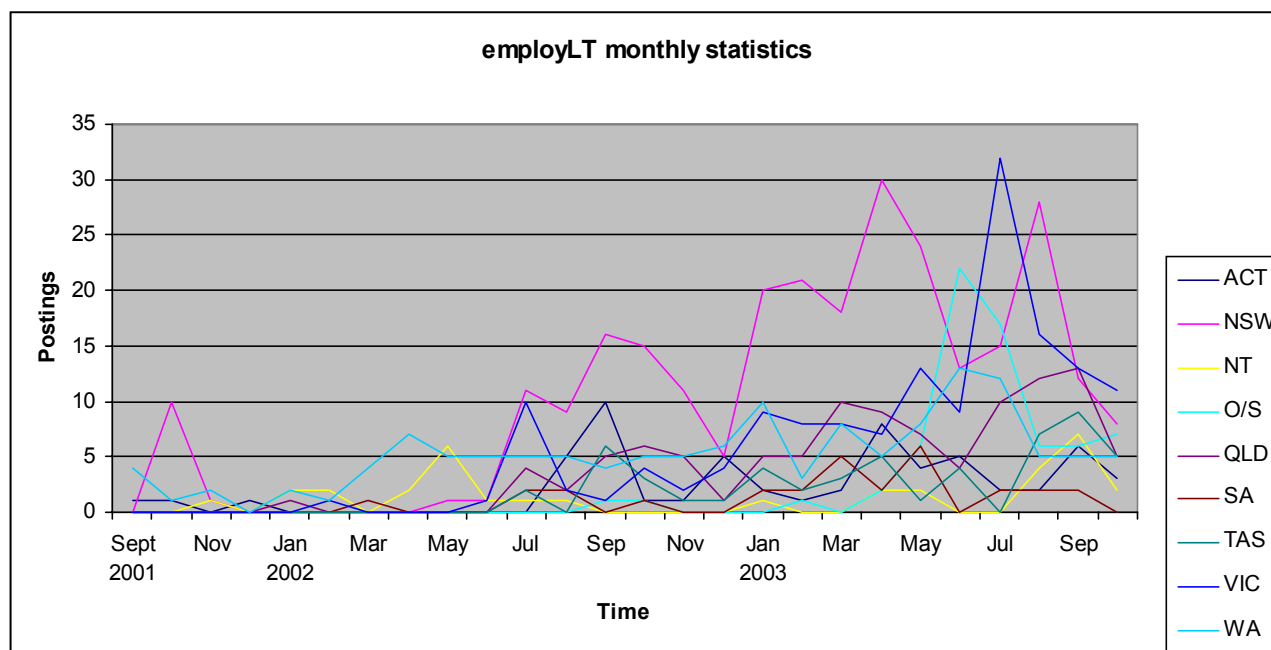
In early March 2003 feedback on employment issues was asked for, and one of the prevalent suggestions was that the scope of employLT be expanded to include vacancies outside of libraries which may suit Library Technician qualifications. To facilitate this, the role of the National Administrative Research Assistant was created, with the aim of assisting the National Convenor, researching alternative positions for Library Technicians and taking on the role of the National Employment Coordinator in his absence. These alternative position postings were to be trialed for two months and then the service evaluated.

During the two month trial period (and also on its completion) various requests were made for feedback in order to properly evaluate this program. The resulting responses were all positive, which has encouraged the employLT portfolio to continue providing the service. Further evidence suggests that employLT has become a sought after add-on to the Libtec list. Since employLT began the number of subscribers to the list has increased by over one hundred where previously numbers had been stable for many years.

This growth in membership necessitated the creation of official procedures for employLT in order to facilitate the standardisation of postings and provide subscribers with guidelines for the service.

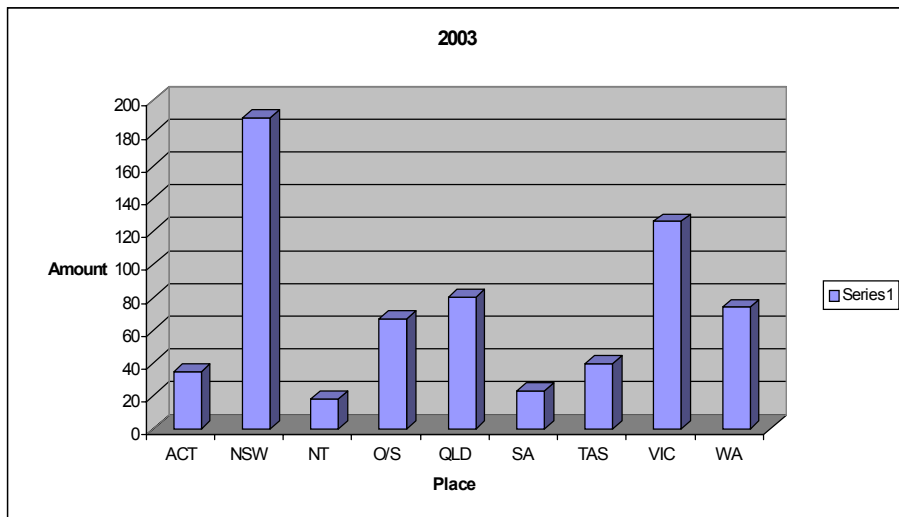
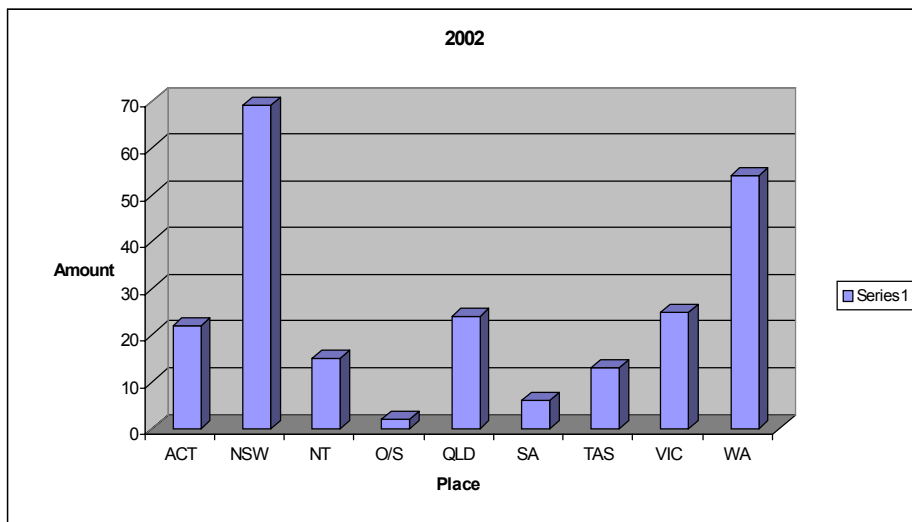
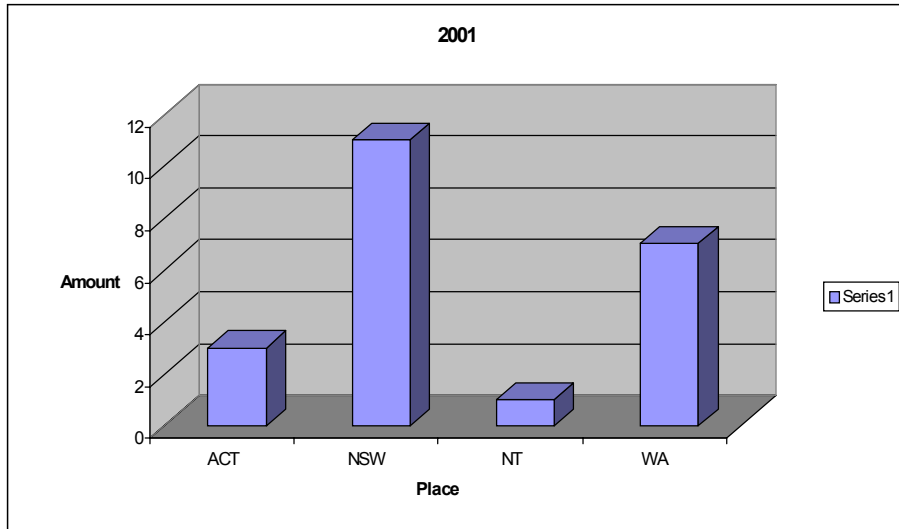
In an area that makes up a major proportion of the library work force, it makes sense to post vacancies where they will be most effective.

Lothar Retzlaff

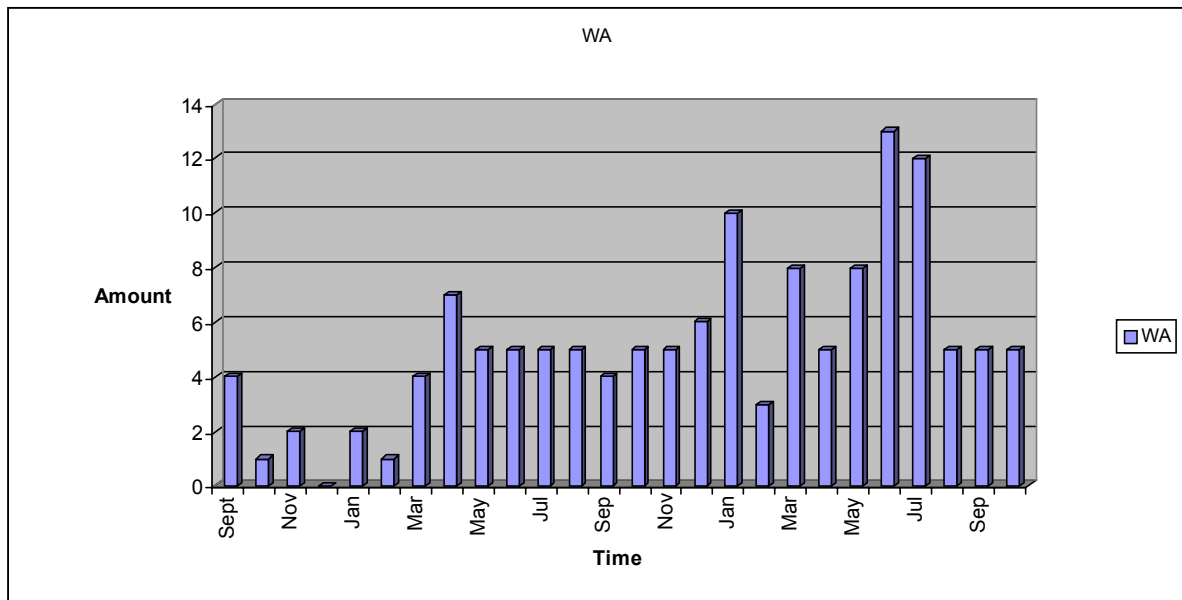
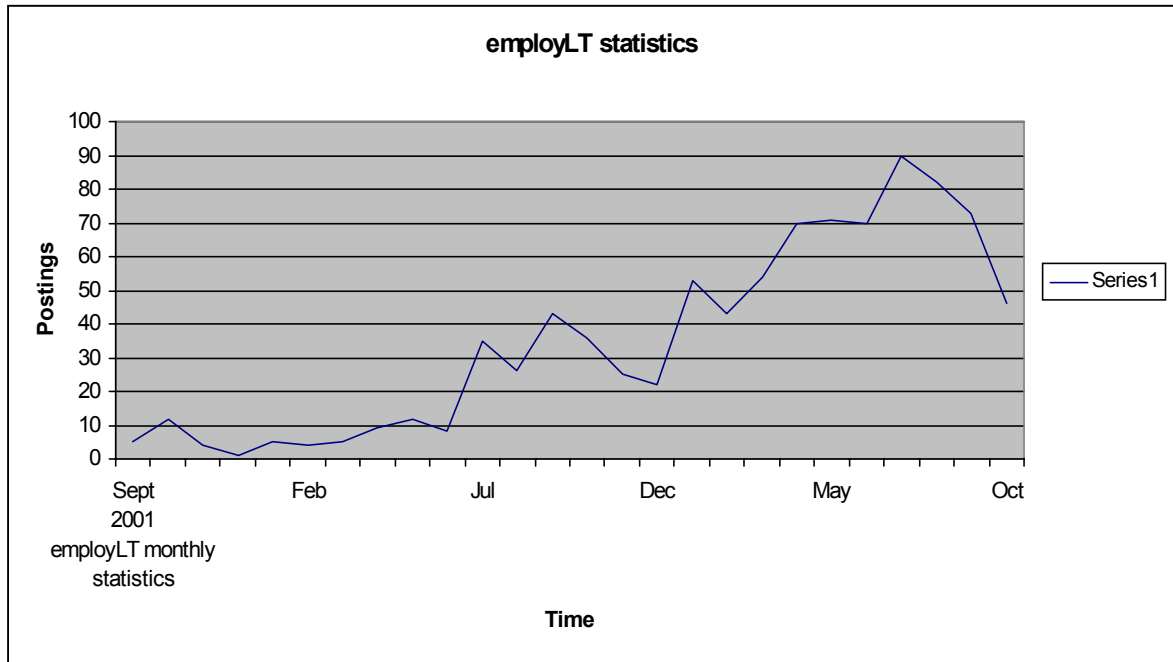


### employLT - Facilitating employment in Australia

Number of Postings by State 2001 to 2003



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## Net Notes: PDAs

Earlier this year I visited the USA and Canada as part of the VALA travel scholarship to research use of PDAs (Personal Digital Assistants) in medical libraries. Below are some useful websites about handheld computer devices that I've bookmarked...

PDAs and Handhelds in Libraries and Academia

<http://web.simmons.edu/~fox/PDA.html>

Megan Fox, Librarian at the Simmons College has put together this wonderful website with links to PDA projects happening in libraries, discussion lists, hardware and software sites and further readings to learn about Personal Digital Assistants.

University of Alberta Libraries PDA Zone

<http://www.library.ualberta.ca/pdazone/index.cfm>

University of Illinois Health Sciences Library PDA Headquarters

<http://www.uic.edu/depts/lib/lhsp/resources/pda/pda.shtml>

Duke University Medical Centre Library Personal Digital Assistants

<http://www.mclibrary.duke.edu/respub/guides/pda/>

PDA's for Health Care Providers - Arizona Health Sciences Library

<http://educ.ahsl.arizona.edu/pda/index.htm>

University of Connecticut

<http://library.uhc.edu/pda/>

Online PDA Bibliographies

University of Illinois Health Sciences Library - Peoria: [www.uic.edu/depts/lib/lhsp/temp/bibsub](http://www.uic.edu/depts/lib/lhsp/temp/bibsub)

University of Texas Health Science Center

<http://www.library.uthscsa.edu/Internet/PDAbibliography.cfm>

Virginia Commonwealth University Libraries

<http://www.library.vcu.edu/tml/bibs/pdabibliography.html>

Useful Medical PDA Websites

HandHeldMed

<http://www.handheldmed.com/>

Handhelds for Doctors

<http://www.handheldsfordoctors.com/>

Healthy Palm Pilot

<http://www.healthypalmpilot.com/>

Medical Pocket PC

<http://www.medicalpocketpc.com/>

Palm Docs - The Physicians Online Palmtop Resource

<http://www.palmdocs.org/>

PDAMD

<http://www.pdamd.com/vertical/home.xml>

Terena Solomons



## Conference Report: 'Open Parliament: a Guide to Parliamentary Information in the 21<sup>st</sup> Century'

On September 23 one hundred and twenty delegates gathered at Portcullis House (parliamentary offices opposite Westminster) for a one-day conference. The sponsor for the conference was SCOOP (Standing Committee on Official Publications) of the Information Services Group [ISG] of the Chartered Institute of Library and Information Professionals [CILIP]). CILIP is the UK ALIA. The proceedings were opened and chaired by Dr Chris Pond, Head of Reader Services, House of Commons Member's Library.

The conference was told that in 2003 the House of Commons Public Information Service celebrated 25 years and that they field on average 2 million enquiries per year as well as distributing 3 million publications. Now these enquiries come mostly by email from all parts of the globe but even in this email society, they field 75,000 phone calls per year. There has been a drastic shift in response to the public since 1997. Before this time public outreach was not considered a core activity but now it is a corporate objective. Openness and transparency in government is the driver behind the changes. Chris Pond gave the example of the Public Accounts Committee where for almost 30 years Hansard was not recorded. Now there is instant access to the proceedings of the Committee via weblink.

The first speaker was Bryn Morgan, Head of the House of Commons Information Office who described the different types of information that his office deals with and provides to the public. He divided the information into five types:

1. proceedings of the parliament which includes Hansard as well as other information such as the Public Bill List
2. reports of the parliament which includes select committee reports, deposited papers and annual reports
3. legislation, which although appearing self explanatory includes much more than the acts
4. how parliament works
5. information about the members of the parliament

The information is available both in paper and electronic form. The paper form is charged for and often clients are told to go to their local library to source information. The problem is that many libraries are unable to afford the paper versions which are only available from The Stationery Office (TSO see below). An interesting observation which we may have seen in our own libraries is that when the internet was a 'new toy' the number of phone queries dropped markedly. The number of phone queries has risen again it seems because there are two types of clients who now use the phone, the ones who do not have internet access and those people who prefer to talk to 'a real person'. The information service sees a rise in the queries concerning 'who is my member' when an organisation has asked that a bulk mailing of postcards be sent to parliament.

The information available at the House of Commons Information Office can be accessed via [www.parliament.uk](http://www.parliament.uk)

The second speaker, Alan Pawsey has worked with the HMSO for many years and has been through the privatization of the original HMSO. The history of the HMSO was as publisher and supplier to the government. This meant that you ordered your paperclips and a copy of Hansard on the same invoice from HMSO. The privatization of the HMSO has resulted in the HMSO becoming the body **responsible** for the publication of all UK legislation and House of Commons papers but it is not the body which prints or publishes these documents. That is left to The Stationery Office (TSO). The Statutory Publications Office (SPO) is responsible for the online version of legislation. This will be available sometime in 2004. Parliamentary information is available via a number of sources some of which are vendor packaged and are therefore on a fee for service basis, others are free but may be difficult to navigate.

The third speaker, Catrin Owens discussed Hansard. Catrin provided a short history of Hansard (a full version is available at the House of Commons website). The publication of parliamentary proceedings had been haphazard until the early nineteenth century and at one time was illegal. William Corbett was the first publisher of Hansard type reports but he sold the rights to T. C. Hansard in 1811. The reporting of Hansard was taken over by the parliament in 1909 and the name although always used was not official until 1943. Hansard is not a verbatim record of Parliamentary proceedings. The Hansard reporter takes a record which is edited before publication. Catlin provided details of the various versions and how to work with these (all explained on the website under Hansard).

The fourth speaker, David Natzler gave us an account of Select Committees and how the reporting is done. Select Committees are the last section of the parliamentary process to have a Hansard record. The Committees themselves decide how the reports are to be published which leads to much variation in timing and the styles of reporting.

The speaker leading up to lunch was Alastair Allan whom some of you may have met at various international conferences. He is the Chairman of SCOOP and also a lecturer in 'LIBRARIANSHIP' not 'Information' (his emphasis) at Sheffield. He really gave the parliament 'beans'. He said that 20 years ago he was bringing up the same issues as he was about to say in this forum. He felt that parliamentary information access in the UK was 'third world'. He said that when he wanted parliamentary information he did not go to the website above but to the US where he can access UK information in 3 clicks rather than the 6-7 it takes in the UK.



## Conference Report: 'Open Parliament: a Guide to Parliamentary Information in the 21<sup>st</sup> Century'

We then had lunch!!

The final speaker of the day, Helen Holden rounded out the workshop with a session on the different ways to use the websites and vendor sites. It was almost as though Alastair Allan had not happened.

Proceedings of this workshop will be available from SCOOP.

After a very mild panel discussion we were all taken on various tours. I chose the House of Lords Record Office (see next instalment for detail, probably not until 2004). As I write this report I am up to my ears in boxes and somehow my library has grown over the year, not to mention my shoe collection. I am on my way back to Perth in early December.

Roberta Cowan

## Australian Geoscience goes Global

Australian geoscientists are worth their weight in papers, if not in precious metals, as they produce a disproportionate share of geoscience literature. According to a media release from Science Minister Peter McGauran on 15 October 2003, "With only 0.3% of the global population, Australia produces more than 5% of all geoscience publications and receives an equivalent share of citations, the highest of any scientific field in Australia" (<http://www.dest.gov.au/Ministers/Media/McGauran/2003/10/mcg001151003.asp>).

However, following the demise of the Australian Earth Sciences Information Service (AESIS) in 2001, it has become difficult to find this material. To remedy this bibliographic black hole, Geoscience Australia and the American Geological Institute have made an agreement to include major Australian geoscience publications in the GeoRef database, with this material starting to appear in November 2003. Australian material will also be available as a subset of GeoRef called AusGeoRef.

C. T. Peters

## Libraries Looking Out CD-ROM

The Proceedings from "Libraries Looking Out: A South West Forum" held in Bunbury September 2002 are available on CD-ROM  
Cost \$12.10 (inc. GST) + P&P

For orders or more information please contact Judy Allan [allan@arach.net.au](mailto:allan@arach.net.au) [please note new email]

### PAPERS

Lobbying skills	Bobbie Bruce
Professional development: What's in it for me?	Bonnie Rae Bruce
Windows of opportunity: Marketing your library to the community	Susan Feeney
Storytime with a difference: Inspiring young teens & kids into the library	Kim Grace
User education and IT	Belinda Grayson
InfoTrek: Your guide through the information maze	Sue Grey-Smith & Kathy Deubert
What makes a genie?	Judith Hawkins
Creating a website: Web design tips and tricks	Rosemary Horton
Literacy: A joint responsibility	Lynda Matthews
Keynote address; Electronic libraries: Panel speech	Sheila McHale
Family history resources	Karen Watkins



## Graduate Mentoring: An Opportunity for New Graduates!

Over the past seven years ALIA (W.A.) Branch has been conducting a Graduate Mentoring Programme (GuMP) aimed at easing the transition of newly qualified professionals into the workplace. The programme is to be offered again in 2004. So... calling all impending graduates! Read on and you might find that the Graduate Mentoring Programme will be of benefit to you.

### What is the Graduate Mentoring Programme?

GuMP provides a forum for new library and information graduates to come together and discuss issues, ideas and topics of interest that they have in common. Everything from getting that first job to establishing and maintaining your professional profile. The group is led by facilitators who can offer the benefit of their experience, but the exact focus of the meetings is determined by the group participants.

### Who will be in the group?

The ALIA (W.A.) Graduate Mentoring Programme will consist of new graduates from the courses offered in library and information science in Western Australia. You must be an ALIA member. If you are not currently a member you are still welcome, but you must undertake to join ALIA.

### What does the group hope to achieve?

The purpose of GuMP is to help ease the transition process for new graduates starting in the workplace and the profession. You will benefit from the knowledge and experience offered by the facilitators, plus be able to offer the group the value of your own experience as you begin your career. All this takes place in a supportive and encouraging environment. There is an emphasis on developing your peer support networks. There are also practical benefits as the facilitators will introduce you to their networks and contacts when appropriate.

### Who facilitates the group meetings?

For the 2003/2004 programme the facilitators will be Kylie Smith (Librarian, Music & Performing Arts and Social Sciences, State Library of WA), Paige Luff (Reference Librarian, Murdoch University) and Pauline Hodson (Co-ordinator for Learning Resource Services, Challenger TAFE). Other experienced members of the profession will be called upon to assist in response to particular needs identified by the group.

### Where and when will the group meet?

The group will meet monthly from December 2003 until October 2004 at locations to be decided by the group. Meetings (usually a duration of 1.5 hours) will take place early in the evening – the dates of the meetings will also be determined by the group. **The first meeting will be held in December; we will advise the details closer to the time.**

### How do I join the group?

Simply fill in the details below, and return to Kylie Smith, Music & Performing Arts Library, State Library of WA, Perth Cultural Centre, Perth WA 6000. Please return forms by Friday, 21st November, 2003. Alternatively you can email your details!

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_ Phone No.: \_\_\_\_\_

Course which you will complete at the end of 2003: \_\_\_\_\_

Are you currently an ALIA member? Yes / No

*Please refer any queries to:*

*Kylie Smith                      Email: [ksmith@liswa.wa.gov.au](mailto:ksmith@liswa.wa.gov.au)                      Phone: (w) 9427 3247*

*Paige Luff                        Email: [pluff@murdoch.edu.au](mailto:pluff@murdoch.edu.au)                      Phone: (w) 9360 2594*

*Pauline Hodson                Email: [hodsop@fremantle.training.wa.gov.au](mailto:hodsop@fremantle.training.wa.gov.au)                      Ph: (w) 9239 8250*



## The Academic and Research Libraries Group (ARL-WA)

Invites members and guests to our 2003 Annual General Meeting and Christmas Dinner



**When:** Wednesday 26<sup>th</sup> November 2003  
AGM at 7pm, followed by dinner

**Where:** Brass Monkey Pub & Brasserie  
209 William Street Northbridge

### Menu

Entree : Asian spiced calamari on a mixed sprout and crisp noodle salad with a sweet chilli vinaigrette

Mains - choice of:

Char grilled rump on a herb mash and sweet potato crisps and red wine jus  
OR

Chicken filled tortellini with sliced mushrooms, spinach leaves in a tomato basil sauce

Dessert : Orange blueberry parfait served with a delicate chocolate peppermint sauce

**Cost:** Set menu \$25 per person. Payment on the night.

**RSVP by:** Wednesday 19<sup>th</sup> November 2003

Gaye Sweeney [gsweeney@liswa.wa.gov.au](mailto:gsweeney@liswa.wa.gov.au)



## Business Competencies For Information Professionals

This workshop identifies the professional and personal competencies of a 21st century information professional and applies them to the business needs of a 21st century organization. It introduces participants to the business and strategic competencies that are required by information professionals to enable them to make real contributions to the success of their organizations. It begins by examining a competency set and its component skills, knowledge, experience and attitudes. It then maps the competencies and their components to the business and strategic competencies that information professionals must have to be key players in their organizations.

Discover how to use your skills, knowledge and experience to set yourself apart and contribute to the success of your organization. This workshop maps professional and personal competencies to -

### Positioning

Understand your organization. Know what your responsibilities are to your organization, who your client base consists of and how you can help them do their jobs better (from their perspective rather than yours).

### Packaging

Package your information product and yourself as the deliverer of the product according to the client's perceptions of his or her information needs.

### Promoting

Retain existing clients and attract new clients by targeting, performing, communicating and networking.

### Persuading

Persuasion starts where promotion leaves off. It is the one-to-one verbal part of the marketing process. It is happening anytime you are communicating about your services either verbally or in writing.

### Performing

Performance is in the eye of the beholder - understand expectations and then exceed them. Go beyond satisfied clients and create fans who will actively spread the word about your services. Build loyalty that cannot be eroded by a competitor.

Participants are invited to self-rate their levels of competence, identify gaps in their skills, knowledge, experience and attitudes, and develop an action plan for addressing the gaps or for raising their levels of competence.

### About the Speakers

#### **SUE HENCZEL**

Sue Henczel is the Education and Business Development Manager at CAVAL Collaborative Solutions in Melbourne Victoria. Sue's long and varied career history in the information industry spans academic, state reference, government, public and corporate libraries in Victoria, ACT, Queensland and New South Wales. Sue is currently conducting Information Audit workshops in Australia, New Zealand and the United States as well as developing audit programs on a consultancy basis for organisations internationally. Her recent book entitled 'The Information Audit: A Practical Guide' is the latest volume in Guy St Clair's Information Services Management Series. She has also contributed the selection and acquisitions chapters for the 8th edition of Aslib's Handbook of Information Management released in July 2001. Sue's work on competencies stems from her involvement with library students, staff and management and her desire to see information professionals utilise their skills to enable them to take their rightful place at the forefront of today's global information economy.



## Business Competencies For Information Professionals

### DAVID TAN

Currently the Resource Centre Manager for Coles Myer Research, David has worked in Special Libraries for over eleven years both in the public and private sector. As a sessional tutor and lecturer at the Victoria University Dept of Information Systems for 3 years, David taught in the areas of information environment and internet literacy. A recipient of the ALIA Award for Innovation in 1998, 1999 and 2000, David has worked on special projects including intranet development, systems development, internal consulting, and specialised information services development. With a keen interest in innovation, he has also developed a framework and tools for documenting and marketing innovation in libraries.

COST : \$440 (\$396 for CAVAL and ALIA members) includes lunch.

For further information <http://www.caval.edu.au/pdt/courses/workshop/#BusComp>

Contact Eve Cornish/Nicole Sinclair ([training@caval.edu.au](mailto:training@caval.edu.au))

Register online at <http://www.caval.edu.au/pdt/register/>

Perth 7th November 9.30am - 4.30pm

CAVAL is a Registered Training Organisation

### Diary Dates

#### NOVEMBER

DATE: 3RD (MON)

EVENT: Alchemy Knowledge Solutions  
Developing Records Management Policy and Operating Procedures

PRESENTER: Marita Keenan

VENUE: E-Central East Perth

COST: \$490

CONTACT: Marita Keenan 0417 096 703

[keenan@alchemyknsolutions.com](mailto:keenan@alchemyknsolutions.com)

DATE: 4TH (TUES)

EVENT: Knowledge Management 3 day course  
Industry Training Connections, Central TAFE

PRESENTERS: Trevor N Little, John Royle

VENUE: E-Central Campus, Central TAFE

COST: \$320

CONTACT: 6211 2442

[gontab@ecentral.training.wa.gov.au](mailto:gontab@ecentral.training.wa.gov.au)

DATE: 5TH (WED)

EVENT: Kinetica Web Search Course

VENUE: Training room, level 4

Alexander Library Building

TIME: 9:15am - 1:15pm

COST: \$121

CONTACT: Jane Jones [jjones@liswa.wa.gov.au](mailto:jjones@liswa.wa.gov.au)

DATE: 6TH (THURS)

EVENT: Book launch of *Messing about in Earnest* by Nick Burningham

VENUE: Subiaco Library, corner Bagot and Rokeby

Roads, Subiaco

TIME: 6pm

RSVP to Subiaco Library 9381 5088

[library@subiaco.wa.gov.au](mailto:library@subiaco.wa.gov.au)

DATE: 7TH (FRI)

EVENT: Business Competencies for Librarians, CAVAL

TIME: 9.30am - 4.30pm

COST: \$396 CAVAL and ALIA members,  
\$440 non-members

CONTACT: Eve Cornish/Nicole Sinclair

([training@caval.edu.au](mailto:training@caval.edu.au))

<http://www.caval.edu.au/pdt/courses/workshop/#BusComp>

Register online at <http://www.caval.edu.au/pdt/register/>

DATE: 10TH (MON)

EVENT: Internet Research Seminar

PRESENTER: David Novak

VENUE: lecture theatre, Alexander Library

TIME: 6 - 8:30pm

COST: \$49

CONTACT: [david@spireproject.com](mailto:david@spireproject.com) 0403 055544

<http://spireproject.com>

DATE: 11TH (TUES)

EVENT: Internet Research Seminar

PRESENTER: David Novak

VENUE: lecture theatre, Alexander Library

TIME: 9:10 - 11:40am

COST: \$49

CONTACT: [david@spireproject.com](mailto:david@spireproject.com) 0403 055544

<http://spireproject.com>

DATE: 13TH (THURS)

EVENT: Presentation: Recordkeeping Awareness

Training course

PRESENTERS: Gwen Buch, CALM

Jeannette Bysterveldt, Techniworks Action Learning

VENUE: Rydges



Corner Hay and King Street, Perth  
 COST: Free  
 RSVP: Jeannette Bysterveldt  
 jb@techniworks.com.au

DATE: 13TH (THURS)  
 EVENT: Pub Mentoring  
 VENUE: Vic Hotel, Subiaco  
 TIME: 5.30 - 7.30pm  
 CONTACT: Andrew Lewis  
 alewis@parliament.wa.gov.au

DATE: 17TH (MON)  
 EVENT: Alchemy Knowledge Solutions  
 Monitoring and Measuring Records Management Services  
 PRESENTER: Marita Keenan  
 VENUE: E-Central East Perth  
 COST: \$159.50  
 CONTACT: Marita Keenan 0417 096 703  
 keenan@alchemyknsolutions.com

DATE: 18TH (TUES)  
 EVENT: ALIA West meeting  
 VENUE: Room 2.9, Alexander Library Building  
 TIME: 5:30pm  
 CONTACT: Rose Hockley  
 Rose.Hockley@wmc.com

DATE: 24TH (MON)  
 EVENT: Alchemy Knowledge Solutions  
 Effecting the Disposal of Records  
 PRESENTER: Marita Keenan  
 VENUE: E-Central East Perth  
 COST: \$185  
 CONTACT: Marita Keenan 0417 096 703  
 keenan@alchemyknsolutions.com

DATE: 26TH (WED)  
 EVENT: WA Branch of the RMAA CPD Committee  
 Global Employment Opportunities

DATE: 26TH (WED)  
 EVENT: Academic and Research Libraries AGM and  
 Christmas dinner  
 TIME: 7pm  
 VENUE: Brass Monkey Pub & Brasserie  
 209 William Street Northbridge  
 COST: \$25  
 RSVP by 19/11 to Gaye Sweeney  
 gsweeney@liswa.wa.gov.au

DATE: 28TH (FRI)  
 EVENT: Recordkeeping half-day seminar  
 SPEAKER: Judith Ellis  
 TIME: 9am - 12:30pm  
 COST: \$310 members, \$340 non-members  
 CONTACT: Business Excellence Australia  
 1300 65 65 29 events@standards.com.au  
 Registration form available at  
 www.events.standards.com.au

DATE: 28TH (FRI) - 30TH (SUN)  
 EVENT: ALIA Local Studies (WA Group)  
 Albany Study Tour  
 Visit: Kodja Place, Albany Public Library, WA Museum,  
 Albany, Old Gaol Museum, Princess Royal Fortress,  
 Whale World, Frenchman Bay  
 Post registration to PO Box 1373 East Victoria Park  
 COST: \$40 members and \$47 non-members for transport  
 CONTACT: Jan McCahon 9470 4026  
 jmccahon@vicpark.wa.gov.au

## DECEMBER

DATE: 1ST (MON)  
 EVENT: Meeting the Challenges of Implementing  
 Electronic Document and Records Management Systems  
 seminar  
 VENUE: Technology Park Function Centre  
 2 Brodie Hall Drive, Bentley  
 TIME: 9:30am - 4:30pm  
 COST: \$295  
 CONTACT: Alchemy Knowledge Solutions  
 9447 7782 or 0417 096 703  
 www.alchemyknsolutions.com

DATE: 3RD (WED)  
 EVENT: WA Branch of the RMAA CPD Committee  
 Christmas Cheer

DATE: 7TH (SUN)  
 ALIA Local Studies WA Group  
 Christmas Breakfast  
 VENUE: Fraser's Restaurant, Kings Park  
 TIME: 7:30 for 8am  
 COST: full buffet \$23.50  
 continental breakfast \$14.50  
 RSVP by 30/11 to Dawn Palm  
 palm.dawn@stirling.wa.gov.au

DATE: 12TH (FRI)  
 EVENT: ALIA West Christmas Breakfast  
 TIME: 7:30am  
 VENUE: Miss Maud's, Murray Street

DATE: 16TH (TUES)  
 EVENT: ALIA West meeting  
 VENUE: Room 2.9, Alexander Library Building  
 TIME: 5:30pm  
 CONTACT: Rose Hockley  
 Rose.Hockley@wmc.com

### From the Editor

The deadline for copy is the 25<sup>th</sup> of the month.

Articles and photos about recent events, news about  
 upcoming events, suggestions for Net Notes topics, and  
 contributions from groups may be sent to the editor:  
 Camille Peters ctpeters@safe-mail.net or  
 ctpeters@myrealbox.com  
 Word 97 format or rtf is preferred.

