



Public Libraries and the NBN – Teleconference Notes

Please share these minutes with colleagues

Minutes

1. Welcome and Apologies

Attendees:

Sue Hutley (ALIA) , Jan Richards (Orange), Anne Petch (Town of Victoria Park Perth), Jacqueline Welch and Gary Hudson (Toowoomba), Joyce Azzopardi (NSW State Library), Mandy Oliver (Linc Tasmania), Susan Smith (City of Geraldton), Margie Anderson (ALIA), Roger Henshaw (PLA), Sean Casey (NBN co), Hoi Ng (State Library , WA), Sarah Steed (Libraries ACT), Genimaree Panozzo (Moreland City Council), Jan Richards (Orange)

Apologies :

Graham Smith (PLNSW), Ross Duncan (PLA)

2. Sean Casey:

Sean Casey was invited to speak as the Applications advisor for NBN Co. Sean reported that it is his role to bridge the gap between the users and the builders of the network.

Interacting with NBN Co can be done via the Community Relations Officer. The role of the Community Relations Officer is to facilitate engagements with council. The Community Relations Officer are -

Tony Gibbs Community Relations – VIC, WA, SA
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Sean reported that there are Community Awareness campaigns being planned prior to construction to let the community know what is happening in their area.

Moving forward – Libraries, hospitals and schools are being taken into consideration when planning the design footprint.

Digital Hubs – Sean reported that NBN Co could consider working on package options rather than everyone working individually. He referred everyone to the AIIA Digital Hubs Resource Centre as a possible go between for vendors and libraries <http://www.aiia.com.au/?page=digitalhubsdirectory>, <http://digitalhubs.aiia.com.au/> Josh Millen at AIIA has taken over project management for Digital Hubs. Sue Hutley reported that ALIA has had discussions with AIIA and suggested that AIIA Could be invited to the next teleconference. Sue will contact Josh Millen with an invitation.

Anne Petch referred to the Broadband Today Alliance as another possible group to assist libraries with moving forward. <http://www.broadbandtoday.com.au/>

Sean reminded everyone that only consumer products, not business services are available at this stage. Enterprise services are expected to be available the mid year 2012. NBN Co expect to publish their 1 year and 3 year build out plans by early next year.

Satellite services are available. Interim satellite services are available now with long term services expected by 2015. Sean suggested that remote sites may want to look at satellite services.

There was some discussion regarding information sessions being held for the community to educate on what is happening with the NBN. Jacqueline Welch reported that this is currently happening in Toowoomba and Jacqueline will report back on what worked and what didn't in these sessions. Sue Hutley requested that libraries take the initiative and work with NBN Co and DBCDE to facilitate similar information sessions. Sean reported that there are Local Marketing campaigns in place as sites come online and these include elements of community education.

Anne Petch raised a question around whose role it is to instigate conformity for moving forward and whether local governments should be taking the lead. Sean Casey suggested it would probably be best to take the lead on a local level. Sue Hutley noted that many local governments have formed Digital Economy groups. Libraries could start by talking to their contact in the Local Government Association. The LGMA and ALGA are also involved in NBN and can play a role in co-ordinating.

3. Regional Area reports :

TAS (Mandy) – Not connecting straight away. Not planning on applying for Digital Hubs funding.

WA (Susan and Anne) – Susan reported that they have put out a tender for a consultant to develop a Digital Economy strategy.

Anne reported that she and Hoi attended a webinar with State Government Department of Commerce, Curtin University and City of Geraldton.

QLD (Jacqueline) – Toowoomba was approached by QUT to partner with them and USQ on the QLD Smart Future grant application to research the needs of the community which will help them with their digital hubs funding application.

NSW (Joyce and Jan) – Nothing to add at this stage. Jan (as chair of PLAC) confirmed that this is a major item on the PLAC agenda. PLAC have a face-to-face meeting coming up in November 2011.
<http://www.alia.org.au/governance/committees/public.libraries/>

ACT (Sarah) – The Digital Hubs team visited Gungahlin Library last month. Sarah reported that the library was a lot more than they expected in terms of e-learning and digital literacy opportunities. Sarah will share photos of the library on the e-list and there is an online photo gallery.
http://www.library.act.gov.au/library_services/library_locations_and_opening_hours/gungahlin_library_photo_gallery

VIC (Genimaree) – Will be applying for Digital Hubs funding. Engaging Dr Tim Williams to work on Digital Strategy.

PLA (Roger) – Roger reported that PLA is offering teleconferencing services to all sites to facilitate idea sharing. Contact Roger Henshaw if you would like to use this service.

Roger noted that Susan Coker has emailed DBCDE to ask if funding can be used for content as well as connectivity.

Roger agreed to send an e-list message out to gather useful, innovative ideas that public libraries can use to benefit their customers.

4. eSmart Libraries

Sue Hutley reported that the eSmart Library project is continuing. The steering group meeting is scheduled for October 2011.

The Alannah and Madeline Foundation may contact first release sites to discuss the eSmart library program.

5. Working collaboratively/Next Steps

Sue Hutley reported that she will be speaking at two events in November in Sydney - CSIRO ICT Centre Conference 2011 and Future of Broadband and 2011 Communications Policy & Research Forum.

The report from the Huawei Digital Inclusion Summit has been released.

<http://www.huawei.com.au/connectingcommunities/>

Ross Duncan will be speaking at Economic Development Australia conference

<http://www.edaaustralia.com.au/NEDC2011> in October in Adelaide

ALIA can write letters of support for Digital Hubs applications if required.

Sue Hutley reminded everyone to sign up for the ALIA NBN e-list and to use the e-lists to communicate ideas between meetings.

Next meeting/Teleconference – Thursday 27th October 2011 12 noon AEST. Teleconference details to be sent at a later date.

Ensure that you are registered to receive the ALIA Public Libraries emails

<http://lists.alia.org.au/mailman/listinfo/aliaPUBLIC/>

and also ALIA NBN Libraries <http://lists.alia.org.au/mailman/listinfo/nbnlibraries/>

Meeting Actions Summary

#	Action	Who
1	<i>Sue H will raise with NSLA support mechanisms for NBN Libraries</i>	SH
2	<i>State Associations taking a more active role – State Associations to contact individual rollout libraries to ask what supports could/should be offering.</i>	All
3	<i>State Libraries to contact individual rollout libraries to ask what supports could/should be offering.</i>	State Libraries / NSLA
4	<i>Webinar – NSLA and ALIA – Experts to inspire and encourage ‘How can Australian libraries be more involved in the rollout regions of the NBN?’</i>	SH / NSLA
5	<i>Think Tank – Cultural Institutions and the NBN</i>	Geoff / NSLA
6	<i>Anne Petch to share links to Research with Tim at Kiama</i>	AP
7	<i>ALIA / PLA and NSLA might ask Dr Kim (Tim?) Williams to be a speaker for libraries (speakers EDA Conference)</i>	PLA/NSLA

8	<i>Ross Duncan to update the group on the EDA Conference</i>	<i>RD</i>
9	<i>Contact your local University or CSIRO or other research entities that are close by and meet with each other as a wider group. Kiama to give example of collaboration.</i>	<i>All</i>
10	<i>ALIA will create an NBN Libraries elist for updates to be shared</i>	<i>Completed</i>
11	<i>All Libraries in future rollout regions to contact NBN Co to ensure their library locations is in the footprint</i>	<i>Completed</i>
12	<i>NBN Sites can contact Public Libraries Australia PLA to assist with applying for funding – see the PLA teleconference notes.</i>	<i>NBN Libraries</i>
13	<i>To register for the Kiama Library NBN Information Portal please email tima@internode.on.net</i>	<i>All</i>
14	<i>Libraries in NBN rollout sites to contact their community liason officer as soon as possible.</i>	<i>All</i>
15	<i>Ask Andrew (Willunga) to share his materials on the NBN e-list</i>	<i>SH</i>
16	<i>Invite Josh Millen from AIIA to speak at next teleconference</i>	<i>SH</i>

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